

**INLAND EMPIRE CCI Stakeholder Advisory Committee Meeting
Meeting Minutes for September 26, 2017 @ 1:30-4:30 pm**

Agenda Item	Discussion of Agenda Items	Action
<p>I. Welcome and Introductions and Announcements <i>Kristine Loomis</i></p> <ul style="list-style-type: none"> ○ Committee Changes ○ New Committee Chair 	<ul style="list-style-type: none"> ○ Roger Uminski outlined changes to the Committee: <ul style="list-style-type: none"> ➢ Betsy Roberts, Manager, Health Care Services, Riv/SB Counties, will replace Sergio Calderon from Molina Healthcare. ➢ Natalie Innocenzi will replace Jessica Hodgeson from Alzheimer’s Greater Los Angeles. ➢ There were no objections to new members; all new members approved. ○ The group took nominations for a new committee Chair. <ul style="list-style-type: none"> ➢ Randy Schlect nominated himself for the Chair position. ➢ Barbara Chastain nominated Sharon Swayzer for the co-chair position; Sharon accepted. ➢ No objections from the committee on nominated Chairs. 	<i>No Action Required</i>
<p>II. Acceptance of minutes from July 25, 2017 and Committee Nominations <i>Kristine Loomis</i></p>	<p>Minutes were accepted as presented.</p> <ul style="list-style-type: none"> ● Motion by Felice Connolly ● Second by Jennifer Rasmussen 	<i>No Action Required</i>
<p>III. Review Action Log from July 25, 2017 <i>Kristine Loomis</i></p>	<p>13. Group to provide feedback on Website.</p> <ul style="list-style-type: none"> ● Jennifer Rasmussen will look into who will be providing this update and who the new website contact will be. ● Action item #84 was rolled up into this item. Jennifer will follow up on who the responsible party will be for updating website with additional links. <p>32. To contact Harbage about any events or questions that you may have about how we can leverage Harbage to get the information out to the community.</p> <ul style="list-style-type: none"> ● On Going <p>54. Tessie and Monika will coordinate to educate Providers and clients on the appeal process when a service is denied.</p> <ul style="list-style-type: none"> ● Pending - IEHP will follow up with Carol Carlucci <p>77. Karen Widerynski will send examples of incorrect CMC enrollment to Health Plans to better understand the issue.</p> <ul style="list-style-type: none"> ● Complete 	<p><i>Ongoing</i></p> <p><i>On Going</i></p> <p><i>Pending</i></p> <p><i>Complete</i></p> <p><i>Complete</i></p>

Agenda Item	Discussion of Agenda Items	Action
	<p>78. Monika Vega will send Lisa Shiner fact sheets from Harbage.</p> <ul style="list-style-type: none"> • Complete <p>79. Health Plans will research funding a position in the County (specifically Riverside) dedicated to outreach and gaining new CMC membership.</p> <ul style="list-style-type: none"> • Pending – Health Plans are waiting for Lisa Shiner to send them a proposal letter. <p>81. Monika Vega will send State waiver forms to Health Plans for Members to share personal stories.</p> <ul style="list-style-type: none"> • Monika reported she is waiting for the most up to date forms before sending them. <p>82. Molina’s video “The Vicki Story” link will be sent to the group.</p> <ul style="list-style-type: none"> • Completed <p>83. ALZGLA will be added to the September agenda for a brief presentation.</p> <ul style="list-style-type: none"> • Completed <p>84. Links for multiple websites will be added to the IE CCI website.</p> <ul style="list-style-type: none"> • Item rolled into #13. <p>85. Paul Van Doren will lead the creation of a presentation to guide consumers through transitioning in/out of SNF/assisted living.</p> <ul style="list-style-type: none"> • Pending – Roger Uminski asked Paul if he would like the assistance of the Health Plans. Molina/IEHP will identify someone to assist Paul. 	<p><i>Pending</i></p> <p><i>Pending</i></p> <p><i>Completed</i></p> <p><i>Completed</i></p> <p><i>Combined</i></p> <p><i>Pending</i></p>
IV. Physician/Provider Topics	<ul style="list-style-type: none"> • Not present to discuss. 	
V. Enrollment/Legislative Updates	<p>A. Jennifer Rasmussen reported the following updates:</p> <ul style="list-style-type: none"> • The enrollment for each County is as follows: San Bernardino County –14,323 CCI members enrolled; opt-out rate 39% Riverside County – 14,596 CCI members enrolled; opt-out rate 37% <p>B. Rod Verbeck reported out on the CAHP Learning Collaborative he attended in Sacramento in July.</p> <ul style="list-style-type: none"> - The topics discussed at last month’s CCI Stakeholder Committee Meeting were voiced at the Collaborative. - The Counties and Health Plans are working great together to have the ability to best serve consumers. - They discussed partnerships and outreach. The Collaborative was happy to hear about positive collaboration in the Inland Empire. - Rod discussed challenges that were overcome such as data sharing and credentialing. - Rod also challenged the collaborative to look at the money saved while this program has been 	

Agenda Item	Discussion of Agenda Items	Action
	<p>active.</p> <ul style="list-style-type: none"> • Kristine Loomis commented that collaborations have been productive. • Randy Schlect commented that Barbara Chastain and himself are now CCI Members. <p>C. Monika Vega mentioned the transportation APL and brought up the topic of discussing how to let Stakeholders know about updates to transportation availability.</p> <ul style="list-style-type: none"> - Monika suggested keeping this on the agenda for discussion and updates at the next meeting. Roger agreed: Health Plans will have a presentation at the next meeting. - Transportation for Medi-Cal recipients is essentially “limitless”. <ul style="list-style-type: none"> • Roger Uminski clarified that there is no cap to medically necessary transportation. • Randy Schlect commented about the many benefits of CCI and having transportation included is beneficial. • Jennifer Rasmussen offered additional clarity that the transportation benefit is not always a door-to-door service. It is written as the lowest cost route to safely transport the consumer. This can include taxis, mileage stipends, bus passes, and others. - Karen Widerynski requested that at the next meeting the Health Plans present how they are rolling out this new service. - Kristine Loomis added that it is greatly appreciated that transportation is now included. - Monika Vega added that Harbage is looking at materials and will be updating their website to reflect the changes soon with the help of the State. - Monika asked that the Health Plans share what vendors they are working with at the next meeting. - Felice Connolly mentioned the TRIP Program and how it is only available for those not related. Jennifer Rasmussen relayed that the new transportation APL does not specify driver relation for mileage reimbursement. 	<p><i>Add Transportation APL to next agenda.</i></p> <p><i>Health Plans will share what transportation vendors they are using.</i></p>
<p>VI. Risks/ Subgroup Reports</p>	<p>A. The sub-groups were asked to report on the top 4 risks that were identified in the September 24, 2013 meeting. The top four risks identified from 1-4 with the subgroup volunteers are as follows:</p> <ul style="list-style-type: none"> i. Communications Workgroup Felice Connolly, Kristine Loomis, Monika Vega, Ben Jauregui, Loretta Sotile, Luis Coronel <ul style="list-style-type: none"> - Fred Munoz presented flyers for upcoming events put together by the Communications Workgroup. They asked for assistance from the Health Plans with printing copies of the flyers. <ul style="list-style-type: none"> • Harbage will follow up with the Health Plans regarding flyer needs/cost to see how the Health Plans can assist. - November 1, 2017 – Cal MediConnect Presentation Resource and Health Fair at the Fifth Street Senior Center in San Bernardino - November 9, 2017 - Cal MediConnect Presentation Resource and Health Fair at the Coachella Senior Center. o The Communication Workgroup and Harbage asked for help getting organizations and exhibitors to sign up. They would like to have organizations participate with screenings and services at the event. 	<p><i>Harbage will follow up with Health Plans regarding flyer cost.</i></p> <p><i>Loretta will follow up with SB MSSP for health fair</i></p>

Agenda Item	Discussion of Agenda Items	Action
	<p>They are also asking for help with providing food, refreshments, and raffle prizes.</p> <ul style="list-style-type: none"> ○ Loretta Sotile mentioned she is waiting for permission to share the San Bernardino County logo. She added that Nichole Roach will be attending. She will also follow up with San Bernardino MSSP to see if they are able to participate. ○ Luis Coronel highlighted that the presentation needs to be educational only and should be advertised as such. Luis offered to review the flyer with his team and provide feedback to Harbage. ○ Jennifer Rasmussen will look into who will be the new contact for the Communications Workgroup from Molina. 	<p><i>participation.</i></p> <p><i>Luis will review CMC Health Fair flyer.</i></p> <p><i>Jennifer will find new Communications Workgroup contact.</i></p>
<p>A. Informational Events</p>	<p>A. Harbage Activity</p> <ul style="list-style-type: none"> ● Monika Vega reported on recent events. <ul style="list-style-type: none"> - Fontana Community Senior Center - Social Worker & Professional Resource Fair - NAMI Statewide Conference – provided resources - Rialto Senior Center Senior Health & Wellness Event - Enrollers & Navigators Conference Future events include: <ul style="list-style-type: none"> - Oasis Flying Doctors - IEDC Conference - Upcoming Town Halls <ul style="list-style-type: none"> ➤ Felice Connolly inquired about hospital presentation. Monika reported that are considering other locations but always appreciate a warm introduction if anyone knows of any place. ● CalDuals.org updates include helping CMS provide the flu vaccine campaign. ● Monika introduced two new Harbage Team Members: Jiah Kim & Winter Koifman ● Monika will share the three flyers presented in the meeting once finalized for group distribution. <p>B. CBO Needs</p> <ul style="list-style-type: none"> - Paul Van Doren asked that if anyone knows of any funding sources that non-profits or CBOs are eligible for, the Community Access Center would be interested in learning about the opportunity. - Jessica Hodgeson reported the need for more referrals for Alzheimer’s Greater Los Angeles. 	<p><i>Harbage flyers will be shared with group.</i></p>
<p>B. CCI/ Cal MediConnect Updates</p>	<p>A. Post Implementation</p> <ul style="list-style-type: none"> ● Waiting for updates to the budget announcement. <p>B. Stakeholder Experience</p> <ul style="list-style-type: none"> ● Wasima Alvi suggested the IE CCI website be added to the minutes from this meeting. 	<p><i>Add IE CCI website to minutes.</i></p>

Agenda Item	Discussion of Agenda Items	Action
	<ul style="list-style-type: none"> Loretta Sotile updated that San Bernardino MSSP is currently fully staffed. They have 272 MSSP clients and have a max of 276. Their goal is to be over 276. 	
C. MSSP Update/Transition (Deferred until budget is adopted)		
D. Ombudsman Update	<p>A. ICLS Updates:</p> <ul style="list-style-type: none"> Not present to report. 	
E. Alzheimer’s Greater Los Angeles Presentation (ALZGLA)	<ul style="list-style-type: none"> Jessica Hodgeson and Natalie Innocenzi presented a PowerPoint of current ALZGLA services. The ALZ Direct Connect Referral Form and an informational bulletin from CMS regarding CMC Support for Enrollees with Alzheimer’s disease and Related Dementias. <ul style="list-style-type: none"> Monika Vega asked who is able to fill out the Direct Connect form. Jessica Hodgeson said that Health Plans and Senior Centers that work with the population are able to fill the form out. Kristine Loomis asked if they are working with IHSS for protective supervision. Jessica Hodgeson said they do not have a collaboration in place but moving forward it would be beneficial. She asked if anyone has a lead for collaboration with IHSS. <ul style="list-style-type: none"> Monika Vega suggested the CICA call. Kristine will reach out to extend the invitation. Randy Schlect can invite ALZGLA to the IHSS Public Authority meetings. Kristine Loomis suggested Riverside IHSS Advisory Committee meetings. Roger Uminski asked how collaborations are working for them. Jessica said that the Direct Connect form is not utilized as much as it could be. Natalie Innocenzi mentioned a health plan in LA put the ALZ Direct Connect form into their EHR so that when any form of dementia is checked, the form pops up for referral. Wasima Alvi asked about those with an intellectual disability as the diagnosis of Alzheimer’s/dementia often gets lost. Jessica mentioned they have a specific grant curriculum for caregiver trainings for intellectual disabilities. Monika Vega asked for materials for Providers/beneficiaries. <ul style="list-style-type: none"> ALZGLA.org or connect with Natalie Innocenzi. Languages provided for print materials are currently only English/Spanish. Randy Schlect asked if different formats can be requested such as large print. Jessica confirmed there are not other versions available at this time. 	<p><i>Kristine will coordinate having ALZGLA on an upcoming CICA call.</i></p>
F. Public Comment	<ul style="list-style-type: none"> Ben Jauregui added that Community Based Adult Service (CBAS) Centers are a benefit of both IEHP and Molina. They can be utilized a minimum of two days a week and a maximum of five days a week. Transportation to and from the center is provided. <ul style="list-style-type: none"> Both IEHP Community Resource Centers (CRC), located in San Bernardino and Riverside, have caregiver toolkit trainings. 	

Agenda Item	Discussion of Agenda Items	Action
G. Next Steps	See Action Log	
H. Closing Comments		
I. Next Meeting	November 28, 2017, 1:30 pm-4:30pm Molina Healthcare 550 E. Hospitality Lane San Bernardino, CA 92408	

Action Log						
ACTION ITEM	RESPONSIBLE STAKEHOLDER	OPEN DATE	DUE DATE	STATUS	NOTES	COMPLETION DATE
13. Group to provide feedback on Website	Group	7/23/13	9/24/13	On Going	Jennifer Rasmussen will identify the new party responsible for website updates and ensure links from action item #84 are added. Benefits101.org Disability Rights California	
32. To contact Harbage about any events or questions that you may have about how we can leverage Harbage to get the information out to the community.	Group	7/29/14		On Going	Requests are now channeling through the Communications Committee. Members can still contact Harbage directly for suggestions and requests.	
54. Tessie and Monika will coordinate to create a flyer educating Providers and clients on the appeal process when a service is denied.	Tessie Cross/Monika Vega	11/24/15		Pending	Monika and Tessie will coordinate to create an educational flyer aimed at Providers explaining CMC and the benefits that accompany it. 9/26/17 IEHP will follow up with Carol Carlucci to see if she would like to continue with the action item.	
79. Health Plans will research funding a position in the County (specifically Riverside) dedicated to outreach and gaining new CMC membership.	Health Plans	5/30/17		Pending	Lisa Shiner suggested a position funded by Health Plans dedicated to outreach and gaining new enrollment into CMC.	
81. Monika will send State waiver forms to Health Plans for	Monika Vega	7/25/17		Pending	Monika Vega will provide the State waiver form to IEHP/Molina for Members to sign in order to share positive personal stories for outreach materials.	

Members to share personal stories.						
85. Paul will lead the creation of a presentation to guide consumers through transitioning in/out of SNF/assisted living.	Paul Van Doren	7/25/17		Pending	Paul Van Doren will lead the organization and creation of a presentation for consumers/advocates on navigating the details of going in/out of a SNF or assisted living facility. 9/26/17 Health Plans will identify someone that can assist.	
86. Health Plans will present on the Transportation APL at the next meeting.	IEHP/Molina	9/26/17		Pending	New Transportation APL information and how Health Plans are rolling out new services will be presented by IEHP and Molina.	
87. Health Plans will provide a list of Transportation vendors they are using related to new Transportation APL.	IEHP/Molina	9/26/17		Pending		
88. Follow up on Harbage flyer cost and how Health Plans can assist.	Fred Munoz	9/26/17		Pending	Fred will share an estimated cost of printing flyers for upcoming Harbage/Communications Workgroup events so Health Plans can determine where they can help.	
89. Luis Coronel will review CMC Resource and Health Fair Flyer and provide feedback.	Luis Coronel	9/26/17		Pending	Luis Coronel and his team will review flyers from Harbage and provide feedback on language and content.	
90. IE CCI website will be added to the minutes.	Taylor Mabry	9/26/17	9/28/17	Completed	Website has been added to the minutes.	
91. Monika Vega will share most recent Harbage flyers once they are finalized. Taylor will distribute to the group.	Monika Vega/Taylor Mabry	9/26/17		Pending		
92. Jennifer Rasmussen will identify new	Jennifer Rasmussen	9/26/17		Pending		

Molina contacts for the Communications Workgroup.						
93. Kristine Loomis will coordinate having ALZGLA on a future CICA call.	Kristine Loomis	9/26/17		Pending	Kristine Loomis asked if ALZGLA are working with IHSS for protective supervision. Jessica Hodgeson said they do not have a collaboration in place but moving forward it would be beneficial. She asked if anyone has a lead for collaboration with IHSS. <ul style="list-style-type: none"> Monika Vega suggested the CICA call. Kristine will reach out to extend the invitation. 	
94. Loretta Sotile will follow up with SB MSSP to see if they are able to participate in the CMC Resource and Health Fair in November.	Loretta Sotile	9/26/17		Pending	Loretta Sotile mentioned she is waiting for permission to share the San Bernardino County logo. She added that Nichole Roach will be attending. She will also follow up with San Bernardino MSSP to see if they are able to participate in the CMC Resource and Health	

Action Log – Resolved

ACTION ITEM	RESPONSIBLE STAKEHOLDER	OPEN DATE	DUE DATE	STATUS	NOTES	COMPLETION DATE
56. Roger and Deborah will coordinate to prepare a presentation on the 1115 Waiver.	Roger Uminski/Deborah Miller	3/29/16		Completed	Roger and Deborah will create a presentation on the 1115 Waiver and Whole Person Care to present at the next meeting to explain more fully what is included. 5/31/16- Roger presented.	5/31/16
44. Harbage will provide a flyer to IHSS for consumers	Harbage/Monika Vega	7/28/15		Combined w/ #45	See Communication Workgroup update for details	7/26/16
55. Roger asked that Community Resource Center and/or Riverside Office on Aging send a brief of the SCAN grant to Taylor for group distribution.	Paul Van Doren/Taylor Strattan	1/26/16		Completed	Paul discussed the SCAN grant and what CRC and OoA is looking for. Roger asked that they send a brief of the details of the SCAN grant to Taylor to distribute to the group.	7/26/16
57. Monika will send Taylor information and links to Harbage's monthly Webinars for group distribution.	Monika Vega/Taylor Strattan	5/31/16		Completed	Monika will send information with links on Harbage's webinars to Taylor for group distribution. Webinar topics are for advocates and providers.	6/1/16

60. Taylor will send SCAN report findings to group.	Taylor Mabry	7/26/16		Completed		(8/4/16)
45. Tele-Town Hall	Communications Workgroup	7/28/15		Item Striken	See Communication Workgroup update for details	
58. Communications Flyer will be sent to Danica to upload to the IE CCI website.	Taylor Mabry/Danica Lusser	7/26/16		Completed	58. Communications Flyer will be sent to Danica to upload to the IE CCI website.	
62. A Medi-Cal and/or a Medicare representative will be invited to sit in on the CCI Stakeholder Meetings	Counties, Plans	7/26/16		Completed	To better communicate, a Medi-Cal and/or Medicare rep should be invited to sit in on meetings.	
64. Roger and Taylor will send an email to inquire who on the Committee would like to participate in a subcommittee to assist with bringing social service groups into the IEHIE.	Roger/Taylor	9/27/16		Completed	Roger proposed reestablishing a subcommittee for social services in order to assist with IEHIE bringing social service data into their network.	
67. Taylor will distribute Balanced Billing flyer provided by ICLS to the Committee.	Taylor Mabry	11/29/16		Completed	Tessie provided a Balanced Billing flyer courtesy of ICLS and asked that it be distributed via email to the Committee. Completed on 11/30/16.	
66. Link to Provider Packet created by Harbage will be posted to IE CCI Website.	Monika Vega/Danica Lusser	11/29/16		Completed	Monika will send Danica a link to the Provider Packet created by Harbage to upload to the IE CCI website.	
63. Tessie will create a presentation for the CMC Ombudsman to be presented at a later meeting.	Tessie Cross	7/26/16		Complete	To better explain the benefits and what CMC Ombudsman can assist with, Tessie will create a presentation and present to CCI Committee. Organizations present can disseminate information.	
14. To come up with ways to mitigate the top four identified risks.	Risk Subgroups	9/24/13	11/13	Omit from action log		

65. Reach out to inactive Committee Members to reestablish a relationship with CBOs.	Committee	9/27/16		Completed	Committee Members provided updates to representatives for their organizations. Jennifer Rasmussen will reach out to the California Association of Health Facilities to find a replacement for Chris Stottlemeyer. Continue to as HICAP for a replacement.	
68. Individual CICA Membership information will be distributed to the group.	Kristine Loomis/Taylor Mabry	1/31/17		Completed		
69. Flyer for the monthly webinars hosted by Harbage will be distributed to the group.	Monika Vega/Taylor Mabry	1/31/17		Completed		
70. 30 th Annual San Bernardino County Adult Protective Services Conference Flyer will be shared with the group.	Ben Jauregui/Taylor Mabry	1/31/17		Completed	Monday, May 15 the San Bernardino County Adult Protective Services Multidisciplinary Team is hosting its 30 th annual conference. Ben will share flyer with Taylor Mabry for group distribution.	
59. Tessie will provide State Fair Hearing information to Taylor for Danica to put on IE CCI website.	Tessie/Taylor/Danica	7/26/16		Completed	Tessie Cross will provide State Fair Hearing information to Taylor Mabry for Danica Lusser to publish on the IE CCI Stakeholder Website	
77. Taylor will send flyer for 4 th Annual Riverside County Elder & Dependent Adult Abuse Symposium.	Taylor Mabry	3/28/17		Completed		
61. Plans will coordinate to identify and invite Providers to CCI Stakeholder Meeting	Plans	7/26/16		Completed	In order to better assist both the Committee and Providers, it was suggested that additional providers be invited to participate on the Committee.	5/30/17
71. Roger will put together framework for the Data Exchange Subgroup.	Roger Uminski	3/28/17		Completed	Potentially work with IEHIE to put together framework and design for the Data Exchange Subgroup.	5/30/17

72. Roger and Jennifer will discuss adding stipends for care providers to the charter.	Roger Uminski/ Jennifer Rasmussen	3/28/17		Completed	Felice Connolly asked if care providers can also have the transportation benefit for attending meetings. Jennifer Rasmussen and Roger Uminski will review and bring any updates to the next meeting.	5/30/17
73. Beneficiary toolkits will be provided to Dr. Scott Allen	Monika Vega/Taylor Mabry	3/28/17		Completed	Beneficiary toolkits from CalDuals will be sent to Dr. Allen.	5/30/17
74. Harbage CCI Outreach team flyer will be added to IE CCI Website	Taylor Mabry/Danica Lusser	3/28/17		Completed		5/30/17
75. Pauline will inquire within Riverside County to find a representative to explain the processes for disenrollment and re-enrollment	Pauline Beschorner	3/28/17		Completed	Pauline will inquire within Riv. Co. to either invite a rep to the next meeting or bring back information on Riverside County's processes for disenrollment and re-enrollment of Medi-Cal Members. 5/25/17 Matt Daniels attended meeting and will be invited to future meetings.	5/30/17
76. Tessie Cross requested Health Plans refer consumers to ILCS when disenrollment issues are presented	Health Plans	3/28/17		Completed	See Ombudsman Updates in minutes for details.	5/30/17
61. Plans will coordinate to identify and invite Providers to CCI Stakeholder Meeting	Plans	7/26/16		Completed	In order to better assist both the Committee and Providers, it was suggested that additional providers be invited to participate on the Committee.	5/30/17
80. Wasima Alvi will connect a department at IRC to Roger to see if it is appropriate they join the Data Exchange subgroup.	Wasima Alvi	5/30/17		Complete	Wasima will connect Roger and a department within IRC to provide further details on the Data Exchange subgroup to see if there is a fit for them to join.	
77. Karen Widerynski will send examples of incorrect CMC	Karen Widerynski	5/30/17		Completed	Clients have been incorrectly enrolled in CMC when they should have been enrolled in FFS. See minute log action item #75 for further details.	

enrollment to Health Plans to better understand the issue.					7/25/17 Roger Uminski will resend information.	
78. Monika Vega will send Lisa Shiner fact sheets from Harbage.	Monika Vega	5/30/17		Completed	Monika will send two flyers from Harbage to Lisa – one is designed for case managers and social workers and has most popular FAQ on CMC and CCI. The second is an FAQ sheet on the new budget.	
21. Send out a copy of the draft Managed Care 101 presentation to the Stakeholders.	Communication Wkgrp	3/25/14	4/4/14	Completed	Feedback was incorporated into presentation. Will be sent to Taylor for group distribution once finalized. 7/25/17 Presentation will be sent to Julie Rosales for upload to IE CCI website.	
82. Molina’s video “The Vicki Story” link will be sent to group.	Taylor Mabry	7/25/17	9/12/17	Completed	Link to a Molina produced video “The Vicki Story” that shows member satisfaction with the CCI program will be distributed to the group.	
83. ALZGLA will be added to the September agenda for a brief presentation.	Jessica Hodgeson	7/25/17	9/26/17	Completed		
84. Links for multiple website will be added to the IE CCI website.	Jose Solorzano	7/25/17		Combined with #13	Links to the following websites will be added as resources to the IE CCI website: Benefits101.org Disability Rights California	