

**INLAND EMPIRE CCI STAKEHOLDER ADVISORY
COMMITTEE MEETING
(UNAPPROVED MINUTES FOR-May 30, 2017)**

Location: Molina Healthcare, 550 E. Hospitality Lane, San Bernardino, CA 92408

Date: Tuesday, May 30, 2017- 1:30 pm - 4:30pm

Minutes By: Taylor Mabry, Inland Empire Health Plan

Appointed Committee Members Present:

<u>Person</u>	<u>Title</u>	<u>Affiliation</u>
Barbara Scott	Consumer	Molina Healthcare
Chris Tarr	Deputy Director	San Bernardino County Aging and Adult Services
Fred Muñoz		Harbage Consulting
Kalondrea Davis (Phone)	Regional Executive Director	InnovAge
Karen Widerynski	Managed Care Specialist	California Association of Health Facilities
Keven Porter (Phone)	Regional Vice President	Hospital Association of Southern California
Lisa Shiner	Assistant Director	Riverside County Housing Authority
Loretta Sotile	District Manager	San Bernardino County In-Home Support Services
Melissa Cardenas		San Bernardino County Public Authority
Monika Vega	Senior Outreach Coordinator	Harbage Consulting
Paul Van Doren	Executive Director	Community Access Center
Pauline Beschorner		Riverside County Department of Social Services
Sandra Wieder	Consumer	Inland Empire Health Plan
CarolAnne Carlucci for Tessie Cross	Attorney	Inland Counties Legal Services Ombudsman
Wasima Alvi	Clinical Services Manager	Inland Regional Center

Committee Members Absent

<u>Person</u>	<u>Title</u>	<u>Affiliation</u>
Angela Igrisan	Assistant Director	Riverside University Health System – Behavioral Health
Anna Martinez	Director	Riverside County Office on Aging
Barbara Chastain	Consumer	Inland Regional Center; IEHP Member
Christine Ramsey	Marketing Manger	InnovAge
Dr. Brad Gilbert	Chief Executive Officer	Inland Empire Health Plan
Darren Gray	Social Worker	Loma Linda University-Adult Day Health Services CBAS
Dianne Sceranka		San Bernardino Department of Behavioral Health
Gabriel Uribe	Disability Program Manager	Inland Empire Health Plan
Hillary Beeler	District Manager	San Bernardino Transitional Assistance Department
Janet Velez	Senior Program Specialist/ CCI Liaison	Riverside County In- Home Support Services
Jan Vitro	Executive Director	Rolling Start
Jennifer Rasmussen	Vice President of Health Services	Molina Healthcare
Jessica Hodgeson	Regional Director	Alzheimer’s Greater Los Angeles
Jewel Lee	Executive Director – Public Authority	Riverside County In- Home Support Services Public Authority
Joshua Morgan	Interim Deputy Director	San Bernardino Behavioral Health
Kristine Loomis	Consumer	Riverside County In- Home Support Services
Michael Knight	Deputy Director for Senior Programs	Riverside County Office on Aging
Myette Christian	Registry Manager	San Bernardino County In- Home Supportive Services Public Authority
Patricia Martin	Consumer	In-Home Support Services
Randy Schlect	Consumer	In-Home Supportive Services Consumer
Ricardo Cisneros	Regional Coordinator	United Domestic Workers
Dr. Scott Allen	Physician	Provider
Sharon Swayzer	Provider	San Bernardino County IHSS Public Authority
Steve Steinberg	Program Chief	Riverside County Department of Behavioral Health

INLAND EMPIRE CCI STAKEHOLDER ADVISORY

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(UNAPPROVED MINUTES FOR-May 30, 2017)

Senior Organizer for San Bernardino
Director

SEIU- ULTCW
Health Insurance Counseling and Advocacy Program

Wendy Duchon
Vacant

IEHP Committee Members Present:

Person
Roger Uminski

Title
Director of Health Administration

Molina Healthcare of California Committee

Members Present:

Person
Sergio Calderon
Dr. Felix Nuñez

Title
Director, Disability & Senior Access Services
Medical Director – Inland Empire

Public

Person
Delia Lopez
JoAnn Schmidt
Jose Solorzano
Matt Daniels
Nichole Roach
Raffie Barsamian

Title

Member Advocate/Outreach Coordinator

Supervising Social Worker

Affiliation
Molina Healthcare
Molina Healthcare
Molina Healthcare
Riverside County DPSS
San Bernardino Department of Aging and Adult Services
SynderMed

**INLAND EMPIRE CCI Stakeholder Advisory Committee Meeting
Meeting Minutes for May 30, 2017 @ 1:30-4:30 pm**

Agenda Item	Discussion of Agenda Items	Action
I. Welcome and Introductions and Announcements <i>Roger Uminski</i>		<i>No Action Required</i>
II. Acceptance of minutes from March 28, 2017 and Committee Nominations <i>Roger Uminski</i>	Minutes were accepted as presented. <ul style="list-style-type: none"> • Motion by Paul Van Doren • Second by Karen Widerynski 	<i>No Action Required</i>
III. Review Action Log from March 28, 2017 <i>Roger Uminski</i>	<p>13. Group to provide feedback on Website</p> <ul style="list-style-type: none"> • Jose Solorzano provided an update: <ul style="list-style-type: none"> - March had 22 new page views and 7 returned page views. - April had 29 new page views and 20 returned page views. - Jose suggested adding a link to the IE CCI website in the Health Plan Basics presentation that the Communication Workgroup put together. <p>21. Send out a copy of the draft Managed Care 101 presentation to the Stakeholders.</p> <ul style="list-style-type: none"> • Jose Solorzano presented the final version of the Health Plan basics. • The presentation runs approximately 30 minutes. • He will incorporate the IE CCI website link into the presentation. • Roger Uminski asked for Consumer input on the presentation. <ul style="list-style-type: none"> - Sandra Wieder asked how the presentation can help those who are advocating on someone else's behalf. <ul style="list-style-type: none"> ➢ Jose said it works well to train caregivers. - Barbara Scott asked about ID card changes. <ul style="list-style-type: none"> ➢ Dr. Nuñez suggested replacing "Health Plan" card with IEHP/Molina cards. ➢ Matt Daniels added that the State recently updated the Medi-Cal card and the presentation may want to include both versions. - Roger Uminski suggested approving the presentation with the two suggested edits. <ul style="list-style-type: none"> ➢ The group agreed with no oppositions. <p>32. To contact Harbage about any events or questions that you may have about how we can leverage Harbage to get the information out to the community.</p> <ul style="list-style-type: none"> • On Going <p>54. Tessie and Monika will coordinate to educate Providers and clients on the appeal process when a service is denied.</p> <ul style="list-style-type: none"> • Pending 	<p><i>Jose will send Google Analytics data to Taylor to distribute to group.</i></p> <p><i>In Process</i></p> <p><i>On going</i></p> <p><i>Pending</i></p>

Agenda Item	Discussion of Agenda Items	Action
	<p>61. Plans will coordinate to identify and invite Providers to CCI Stakeholder Meeting.</p> <ul style="list-style-type: none"> • Pending <p>71. Roger will put together framework for the Data Exchange Subgroup.</p> <ul style="list-style-type: none"> • Completed – waiting for feedback on those who want to join. <p>72. Roger and Jennifer will discuss adding stipends for care providers to the charter.</p> <ul style="list-style-type: none"> • Language added to charter to address mileage for Providers. • Group survey for approval – none opposed. • Charter will be updated on CCI website. <p>73. Beneficiary toolkits will be provided to Dr. Scott Allen.</p> <ul style="list-style-type: none"> • Complete <p>74. Harbage CCI Outreach team flyer will be added to the IE CCI Website.</p> <ul style="list-style-type: none"> • Jose will follow up with Danica to confirm. <p>75. Pauline Beschorner will inquire within Riverside County to find a representative to explain the processes for disenrollment and re-enrollment.</p> <ul style="list-style-type: none"> • Complete – Matt Daniels from Riv. Co. DPSS biefly explained the process for enrollment/reenrollment. • Roger Uminski asked what happens when there is returned mail. <ul style="list-style-type: none"> ➤ Matt responded that the letters are resent with another 60 days to respond. ➤ Roger asked about DPSS accessing Medi-Cal eligibility information. For example if the consumer has more contact with IHSS and they are alerted of an address change, does DPSS also receive those updates? <ul style="list-style-type: none"> - Matt responded that changes are updates for all programs. - Roger asked if a Notice of Action is sent when no response is received. - Matt said yes, a Notice of Action is sent 10 days before the end of the month. Beneficiaries have up to 90 days to restore eligibility before reapplication is necessary. • Monika Vega asked if HCO packet includes CMC enrollment if they are a CMC that was dropped? <ul style="list-style-type: none"> ➤ Matt responded that the County does not send the packet so he does not have a sure answer. • Karen Widerynski mentioned they are seeing a lot of developmentally disabled consumer at ICF's enrolling in CMC when they should be exempt and be enrolling in straight Medi-Cal. They have a difficult time trying to get consumers disenrolled after incorrect enrollment. <ul style="list-style-type: none"> ➤ Matt said there are certain Medi-Cal aid codes used and some are mandatory when enrolling in managed care. ➤ Roger added that this was an issue when the program first started. There was a process 	<p><i>Pending</i></p> <p><i>Completed</i></p> <p><i>Completed</i></p> <p><i>Completed</i></p> <p><i>Completed</i></p> <p><i>Completed</i></p> <p><i>Completed</i></p>

Agenda Item	Discussion of Agenda Items	Action
	<p>created but the details are not clear. Can review the process to clear up issues. Can specific examples be sent to better understand the issue?</p> <ul style="list-style-type: none"> - Karen said this example was with Molina. The issue happens infrequently but when it does, it is a huge issue to resolve. • Roger highlighted that Health Plans are trying to figure out how to stop coverage interruption, especially with potential new legislation. <ul style="list-style-type: none"> ➤ Matt Daniels said that some information can be verified electronically due to ACA. Paper verification is only required if something can't be submitted electronically. ➤ Sandra Wieder explained an example of assisted living and being pressured to receive care. ➤ Wasima Alvi asked how far back after Medi-Cal redetermination is complete are payments made for those that have a coverage gap. <ul style="list-style-type: none"> - Matt Daniels stated that once benefits are restored after a discontinuation, as long as consumers do not have to reapply, payments will date back to the date of discontinuation. • Roger Uminski stated in the future the group may want to think of a better way to communicate how important responding to eligibility determinations in a timely manner are, especially with potential new health care legislation. • Sergio Calderón asked if this information is presented in the community. <ul style="list-style-type: none"> ➤ Matt Daniels responded that their Community Outreach Branch attends community events and provide Medi-Cal presentations and accept Medi-Cal applications. ➤ Roger Uminski suggested coordination with that branch and Health Plans and other organizations at the table for future events. <p>76. Tessie Cross requested Health Plans refer consumers to ILCS when disenrollment issues are presented.</p> <ul style="list-style-type: none"> • Complete – this is already a part of both the Health Plan's Member Services processes. 	<p><i>Karen will send examples.</i></p> <p><i>Completed</i></p>
IV. Physician/Provider Topics	<ul style="list-style-type: none"> • Not present to discuss. 	
V. Enrollment Updates	<p>A. Dr. Felix Nuñez reported the following updates:</p> <ul style="list-style-type: none"> • The enrollment for each County is as follows: <ul style="list-style-type: none"> San Bernardino County –13,935 CCI members enrolled; opt-out rate 39% Riverside County – 14,163 CCI members enrolled; opt-out rate 37% • Roger Uminski asked if it's worth trying to get IHSS enrollment up a few percentage points. <ul style="list-style-type: none"> ➤ Lisa Shiner said there is room for improvement. It hasn't been a focus recently. CCI liaisons exist, but not proactively looking to enroll new clients. 	

Agenda Item	Discussion of Agenda Items	Action
	<ul style="list-style-type: none"> ➤ Roger added that as social workers are checking in with clients, are they assessing if it's a medical issue that the issue could be solved easier with CMC. ➤ Lisa said their social workers may not feel comfortable educating clients on the spot. Simplified material would be beneficial. If social workers see an indicator of the client not on a health plan will lead to providing simplified material. ➤ Monika Vega can send Lisa Shiner two flyers – one is designed for case managers and social workers and has most popular FAQ on CMC and CCI. The second is an FAQ sheet on the new budget. • Lisa Shiner suggested the Health Plans funding a position dedicated to outreach for the County. <ul style="list-style-type: none"> ➤ Fred Muñoz added that in the last Communications Workgroup they discussed outreach for CCI and training social workers on CCI came up. ➤ Lisa added that CCI is included in social worker training. ➤ Pauline Beschorner added that unless the opportunity arises, it is difficult for the client to find and enroll in CMC. • Sandra Wieder suggested having a presentation at her building. <ul style="list-style-type: none"> ➤ Fred/Monika can provide a presentation. Fred gave Sandra his business card for contact/setting up a presentation. • Roger Uminski provided an update on the CCI Stakeholder call. Highlights include: <ul style="list-style-type: none"> ➤ CalDuals.org website was redesigned. ➤ May budget revise – IHSS was pulled from CCI. ~\$600 million shift to the County. May revise helps mitigate cost through general fund support from State to Counties that tapers off over time, commitment to use some growth funds from other accounts to help fill the gap, restructuring of maintenance of effort (local match that's required for programs), commitment to provide more current data, and propose to include inflation factor. Additionally, collective bargaining for IHSS workers is moving to the Counties instead of the State level. <ul style="list-style-type: none"> - Lisa Shiner added that they are on a hiring freeze. - Roger asked when the Counties will adopt their budgets. Lisa responded that Budget hearings are in June. ➤ Roger added that there is a workgroup that is putting together a single Health Risk Assessment (HRA) form. The State did not want forms completed in radically different ways. The workgroups recommended questions that should be asked. Drafted APL was released. Review/comment period is underway. Molina and IEHP already have recommended questions in the APL in their current HRA forms for the most part. 	<p><i>Monika will send fact sheets to Lisa.</i></p> <p><i>Health Plans will look into funding an outreach position at County.</i></p>
VI. Risks/ Subgroup Reports	A. The sub-groups were asked to report on the top 4 risks that were identified in the September 24, 2013 meeting. The top four risks identified from 1-4 with the subgroup volunteers are as follows:	

Agenda Item	Discussion of Agenda Items	Action
	<ul style="list-style-type: none"> i. Communications Workgroup Sergio Calderón, Felice Connolly, Kristine Loomis, Monika Vega, Ben Jauregui, Loretta Sotile, Luis Coronel, Jose Solorzano, Mary Rios, Tessie Cross <ul style="list-style-type: none"> • Fred Muñoz highlighted that the next in person meeting will be June 15th. Flyers were passed out. • Monika Vega thanked those that participated in working on events for 2017. ii. Data Exchange <ul style="list-style-type: none"> • Roger Uminski reported that this group is trying to get off the ground. Please alert Roger or Taylor Mabry if anyone at the table or someone from their organization would like to join. This group will be partnering with the new IEHIE. <ul style="list-style-type: none"> - Wasima Alvi asked for clarification on Data Exchange subgroup. She will connect Roger to the internal department at IRC for further clarification. 	<p><i>Wasima will connect Roger to relevant department at IRC.</i></p>
<p>A. Informational Events</p>	<p>A. Harbage Activity</p> <ul style="list-style-type: none"> • Monika Vega reported on recent events. <ul style="list-style-type: none"> - Autism Awareness Festival - IEDC - PossAbilities Triathlon - City of Menifee Second Annual Senior Health, Wellness & Fitness Fair - 30th Annual West Valley Adult Protective Services Multidisciplinary Team Conference - Health Risk Communities Health Fair - Upcoming events include: Senior Expo in Ontario (all day event with a 20 minute presentation), BH administrators at the Rialto BH Clubhouse, presentation for San Bernardino County Commissioners on Aging (July 19th), and continue to host monthly webinars for advocates and Providers. • There has been lots of positive feedback on the new website design. If anyone experiences any difficulties, let Harbage know. <p>B. CBO Needs</p> <ul style="list-style-type: none"> - Chris Tarr (SB DAAS) reported no operational issues. They are continuing to move forward on collaborating with Health Plans. - Paul Van Doren (Community Access Center) reported they continue to work with Counties on LTSS Advisory Committees. They are visiting legislators in both counties to educate them that workgroups are in both counties and to utilize them as a resource. - Lisa Shiner (DPSS, Riv. Co) added that Riverside County received a NACO (National Association of County Organizations) award. Additionally, Riverside County is one of three counties piloting electronic time sheets for care providers. Full rollout should be launched in the summer if all goes smoothly. This will allow care providers to view the status of their timesheet. They currently receive thousands of calls a day regarding status. 	

Agenda Item	Discussion of Agenda Items	Action
B. CCI/ Cal MediConnect Updates	A. Post Implementation <ul style="list-style-type: none"> • Waiting for updates to the budget announcement. B. Stakeholder Experience <ul style="list-style-type: none"> • Sandra Wieder mentioned she is in need of a walker and is having issues obtaining an appropriate one. Medi-Cal only offers two options and they are not feasible for her to use. <ul style="list-style-type: none"> ➤ Paul Van Doren mentioned the Community Access Center may be able to assist in getting a suitable walker. His contact information can be provided to Sandra to connect. ➤ Roger Uminski also added that there is an appeals process within the Health Plans that are available for unique cases such as this. 	
C. MSSP Update/Transition (Deferred until budget is adopted)		
D. Ombudsman Update	A. CarolAnne Carlucci on behalf of Tessie Cross for ICLS Updates: <ul style="list-style-type: none"> • They are still seeing people on CMC that have end stage renal disease and did not complete their annual renewal but were reinstated; however, they cannot get them re-enrolled in CMC. <ul style="list-style-type: none"> ➤ Roger Uminski responded that if they have end stage renal disease they are not qualified to join CMC. ➤ CarolAnne asked why they were allowed to join CMC in the first place when they had end stage renal disease when they first joined. ➤ Roger responded that enrollment was not supposed to have been allowed. • Reminder to Health Plans if beneficiaries call to refer them to ICLS for emergency reenrollment and/or questions about disenrollment. 	
E. Public Comment	<ul style="list-style-type: none"> • Raffie Barsamian asked that when reaching out to beneficiaries don't forget the medical groups and the doctors they are assigned to. Suggested getting appointments for newly enrolled CMC members. 	
F. Next Steps	See Action Log	
G. Closing Comments		
H. Next Meeting	July 25, 2017, 1:30 pm-4:30pm Molina Healthcare 550 E. Hospitality Lane San Bernardino, CA 92408	

Action Log						
ACTION ITEM	RESPONSIBLE STAKEHOLDER	OPEN DATE	DUE DATE	STATUS	NOTES	COMPLETION DATE
13. Group to provide feedback on Website	Group	7/23/13	9/24/13	On Going	Jose Solorzano will provide top pages that are being visited	
32. To contact Harbage	Group	7/29/14		On Going	Requests are now channeling through the Communications	

about any events or questions that you may have about how we can leverage Harbage to get the information out to the community.					Committee. Members can still contact Harbage directly for suggestions and requests.	
21. Send out a copy of the draft Managed Care 101 presentation to the Stakeholders.	Communication Wkgp	3/25/14	4/4/14	In Process	Feedback was incorporated into presentation. Will be sent to Taylor for group distribution once finalized.	
54. Tessie and Monika will coordinate to create a flyer educating Providers and clients on the appeal process when a service is denied.	Tessie Cross/Monika Vega	11/24/15		Pending	Monika and Tessie will coordinate to create an educational flyer aimed at Providers explaining CMC and the benefits that accompany it.	
77. Karen Widerynski will send examples of incorrect CMC enrollment to Health Plans to better understand the issue.	Karen Widerynski	5/30/17		Pending	Clients have been incorrectly enrolled in CMC when they should have been enrolled in FFS. See minute log action item #75 for further details.	
78. Monika Vega will send Lisa Shiner fact sheets from Harbage.	Monika Vega	5/30/17		Pending	Monika will send two flyers from Harbage to Lisa – one is designed for case managers and social workers and has most popular FAQ on CMC and CCI. The second is an FAQ sheet on the new budget.	
79. Health Plans will research funding a position in the County (specifically Riverside) dedicated to outreach and gaining new CMC membership.	Health Plans	5/30/17		Pending	Lisa Shiner suggested a position funded by Health Plans dedicated to outreach and gaining new enrollment into CMC.	
80. Wasima Alvi will connect a department at IRC to Roger to see if it is appropriate they join the Data Exchange subgroup.	Wasima Alvi	5/30/17		Pending	Wasima will connect Roger and a department within IRC to provide further details on the Data Exchange subgroup to see if there is a fit for them to join.	

Action Log – Resolved

ACTION ITEM	RESPONSIBLE STAKEHOLDER	OPEN DATE	DUE DATE	STATUS	NOTES	COMPLETION DATE
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56. Roger and Deborah will coordinate to prepare a presentation on the 1115 Waiver.	Roger Uminski/Deborah Miller	3/29/16		Completed	Roger and Deborah will create a presentation on the 1115 Waiver and Whole Person Care to present at the next meeting to explain more fully what is included. 5/31/16- Roger presented.	5/31/16
44. Harbage will provide a flyer to IHSS for consumers	Harbage/Monika Vega	7/28/15		Combined w/ #45	See Communication Workgroup update for details	7/26/16
55. Roger asked that Community Resource Center and/or Riverside Office on Aging send a brief of the SCAN grant to Taylor for group distribution.	Paul Van Doren/Taylor Strattan	1/26/16		Completed	Paul discussed the SCAN grant and what CRC and OoA is looking for. Roger asked that they send a brief of the details of the SCAN grant to Taylor to distribute to the group.	7/26/16
57. Monika will send Taylor information and links to Harbage's monthly Webinars for group distribution.	Monika Vega/Taylor Strattan	5/31/16		Completed	Monika will send information with links on Harbage's webinars to Taylor for group distribution. Webinar topics are for advocates and providers.	6/1/16
60. Taylor will send SCAN report findings to group.	Taylor Mabry	7/26/16		Completed		(8/4/16)
45. Tele-Town Hall	Communications Workgroup	7/28/15		Item Striken	See Communication Workgroup update for details	
58. Communications Flyer will be sent to Danica to upload to the IE CCI website.	Taylor Mabry/Danica Lusser	7/26/16		Completed	58. Communications Flyer will be sent to Danica to upload to the IE CCI website.	
62. A Medi-Cal and/or a Medicare representative will be invited to sit in on the CCI Stakeholder Meetings	Counties, Plans	7/26/16		Completed	To better communicate, a Medi-Cal and/or Medicare rep should be invited to sit in on meetings.	
64. Roger and Taylor will send an email to inquire who on the Committee would like to participate in a subcommittee to assist with bringing social service groups into the	Roger/Taylor	9/27/16		Completed	Roger proposed reestablishing a subcommittee for social services in order to assist with IEHIE bringing social service data into their network.	

IEHIE.						
67. Taylor will distribute Balanced Billing flyer provided by ICLS to the Committee.	Taylor Mabry	11/29/16		Completed	Tessie provided a Balanced Billing flyer courtesy of ICLS and asked that it be distributed via email to the Committee. Completed on 11/30/16.	
66. Link to Provider Packet created by Harbage will be posted to IE CCI Website.	Monika Vega/Danica Lusser	11/29/16		Completed	Monika will send Danica a link to the Provider Packet created by Harbage to upload to the IE CCI website.	
63. Tessie will create a presentation for the CMC Ombudsman to be presented at a later meeting.	Tessie Cross	7/26/16		Complete	To better explain the benefits and what CMC Ombudsman can assist with, Tessie will create a presentation and present to CCI Committee. Organizations present can disseminate information.	
14. To come up with ways to mitigate the top four identified risks.	Risk Subgroups	9/24/13	11/13	Omit from action log		
65. Reach out to inactive Committee Members to reestablish a relationship with CBOs.	Committee	9/27/16		Completed	Committee Members provided updates to representatives for their organizations. Jennifer Rasmussen will reach out to the California Association of Health Facilities to find a replacement for Chris Stottlemyer. Continue to as HICAP for a replacement.	
68. Individual CICA Membership information will be distributed to the group.	Kristine Loomis/Taylor Mabry	1/31/17		Completed		
69. Flyer for the monthly webinars hosted by Harbage will be distributed to the group.	Monika Vega/Taylor Mabry	1/31/17		Completed		
70. 30 th Annual San Bernardino County Adult Protective Services Conference Flyer will be shared with the group.	Ben Jauregui/Taylor Mabry	1/31/17		Completed	Monday, May 15 the San Bernardino County Adult Protective Services Multidisciplinary Team is hosting its 30 th annual conference. Ben will share flyer with Taylor Mabry for group distribution.	
59. Tessie will provide State Fair Hearing information to Taylor	Tessie/Taylor/Danica	7/26/16		Completed	Tessie Cross will provide State Fair Hearing information to Taylor Mabry for Danica Lusser to publish on the IE CCI Stakeholder Website	

for Danica to put on IE CCI website.						
77. Taylor will send flyer for 4 th Annual Riverside County Elder & Dependent Adult Abuse Symposium.	Taylor Mabry	3/28/17		Completed		
61. Plans will coordinate to identify and invite Providers to CCI Stakeholder Meeting	Plans	7/26/16		Completed	In order to better assist both the Committee and Providers, it was suggested that additional providers be invited to participate on the Committee.	5/30/17
71. Roger will put together framework for the Data Exchange Subgroup.	Roger Uminski	3/28/17		Completed	Potentially work with IEHIE to put together framework and design for the Data Exchange Subgroup.	5/30/17
72. Roger and Jennifer will discuss adding stipends for care providers to the charter.	Roger Uminski/ Jennifer Rasmussen	3/28/17		Completed	Felice Connolly asked if care providers can also have the transportation benefit for attending meetings. Jennifer Rasmussen and Roger Uminski will review and bring any updates to the next meeting.	5/30/17
73. Beneficiary toolkits will be provided to Dr. Scott Allen	Monika Vega/Taylor Mabry	3/28/17		Completed	Beneficiary toolkits from CalDuals will be sent to Dr. Allen.	5/30/17
74. Harbage CCI Outreach team flyer will be added to IE CCI Website	Taylor Mabry/Danica Lusser	3/28/17		Completed		5/30/17
75. Pauline will inquire within Riverside County to find a representative to explain the processes for disenrollment and re-enrollment	Pauline Beschorner	3/28/17		Completed	Pauline will inquire within Riv. Co. to either invite a rep to the next meeting or bring back information on Riverside County's processes for disenrollment and re-enrollment of Medi-Cal Members. 5/25/17 Matt Daniels attended meeting and will be invited to future meetings.	5/30/17
76. Tessie Cross requested Health Plans refer consumers to	Health Plans	3/28/17		Completed	See Ombudsman Updates in minutes for details.	5/30/17

ILCS when disenrollment issues are presented						
61. Plans will coordinate to identify and invite Providers to CCI Stakeholder Meeting	Plans	7/26/16		Completed	In order to better assist both the Committee and Providers, it was suggested that additional providers be invited to participate on the Committee.	5/30/17