

**INLAND EMPIRE CCI STAKEHOLDER ADVISORY
COMMITTEE MEETING**

(APPROVED MINUTES FOR-November 24, 2015)

Location: Inland Regional Center (IRC) 1425 S. Waterman Ave. San Bernardino, Ca 92408

Date: Tuesday, November 24, 2015- 1:30 pm -4:30pm

Minutes By: Taylor Strattan, Inland Empire Health Plan

Appointed Committee Members Present:

<u>Person</u>	<u>Title</u>	<u>Affiliation</u>
Jan Remm	Regional Vice President	Hospital Association of Southern California
Janet Velez	Senior Program Specialist/ CCI Liaison	Riverside County In- Home Support Services
Kristine Loomis (Chair)	Consumer	Riverside County In- Home Support Services
Loretta Sotile	District Manager	San Bernardino County In-Home Support Services
Maria Zamora-Hughes	Regional Executive Director	InnovAge
Elizabeth Caballero for Wendy Duchon	Senior Organizer for San Bernardino	SEIU- ULTCW
Paul Van Doren	Executive Director	Community Access Center
Tessie Cross	Attorney	Inland Counties Legal Services Ombudsman

Committee Members Absent

<u>Person</u>	<u>Title</u>	<u>Affiliation</u>
Dr. Brad Gilbert	Chief Executive Officer	Inland Empire Health Plan
Chris Stottlemeyer	Administrator	California Association of Health Facilities
Chris Tarr	Deputy Director	San Bernardino County Aging and Adult Services
Christine Ramsey	Marketing Manger	InnovAge
Darren Gray	Social Worker	Loma Linda University-Adult Day Health Services CBAS
Felice Connolly	Provider	Riverside County In- Home Support Services Public Authority
Gabriel Uribe	Disability Program Manager	IEHP
Gilbert Saucedo	Director	Health Insurance Counseling and Advocacy Program
Jay Harris	Deputy Director	Department of Rehabilitation
Jewel Lee	Executive Director - Public Authority	Riverside County In- Home Support Services Public Authority
Michele Haddock	Director	Riverside County Office on Aging,
Myette Christian	Registry Manager	San Bernardino County In- Home Supportive Services Public Authority
Open	Executive Director	Rolling Start
Randy Schlecht	Consumer	San Bernardino County In- Home Supportive Services
Ricardo Cisneros	Regional Coordinator	United Domestic Workers
Ron Buttram	Director	San Bernardino Department of Aging and Adult Services
Sarah Eberhardt-Rios	Deputy Director	San Bernardino County Department of Behavioral Health
Dr. Scott Allen	Physician	Provider
Sergio Calderon	Director	Alzheimer's Association
Sharon Swayzer	Provider	San Bernardino County IHSS Public Authority
Steve Steinberg	Program Chief	Riverside County Department of Behavioral Health
Wasima Alvi	Clinical Services Manager	Inland Regional Center

IEHP Committee Members Present:

<u>Person</u>	<u>Title</u>
Roger Uminski	Director of Health Administration

Molina Healthcare of California Committee

Members Present:

<u>Person</u>	<u>Title</u>
Deborah Miller	Vice President of Health Services
Dr. Felix Nuñez	Medical Director – Inland Empire
Danica Lusser (Phone)	Disability and Senior Access Services

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<u>Public</u>		
<u>Person</u>	<u>Title</u>	<u>Affiliation</u>
Ben Jauregui	LTSS Manager	Inland Empire Health Plan
Bev Ching	Strategic Projects Manager	Inland Empire Health Plan
Chris Long		Care Provider
Crystal Jackson	Disability Community Representative	Inland Empire Health Plan
Fred Munoz		Harbage Consulting
Jessica Mendez	Disability Community Representative	Inland Empire Health Plan
Mario Janesin		CAC
Mary Rios	Disability & Senior Access Services Manager	Molina Healthcare
Monika Vega	Senior Outreach Coordinator	Harbage Consulting
Neil Patel	Business Analyst	Inland Empire Health Plan
Nishtha Patel	Business Analyst	Inland Empire Health Plan
Regina Stanton		Molina Healthcare
Ryan McDonald		Harbage Consulting
Sandra Ko		Harbage Consulting

**INLAND EMPIRE CCI Stakeholder Advisory Committee Meeting
Meeting Minutes for November 24, 2015 @ 1:30-4:30 pm**

Agenda Item	Discussion of Agenda Items	Action
I. Welcome and Introductions and Announcements <i>Kristine Loomis</i>		<i>No Action Required</i>
II. Acceptance of minutes from September 29, 2015 and Committee Nominations <i>Kristine Loomis</i>	Minutes were accepted as presented. <ul style="list-style-type: none"> • Motion by Paul Van Doren • Second by Jan Remm 	<i>No Action Required</i>
III. Review Action Log from September 29, 2015 <i>Kristine Loomis</i>	<p>13. Group to provide feedback on Website</p> <ul style="list-style-type: none"> • Danica provided top ten website pages visited: Home page and Contact Us are the most frequented pages. • Danica will provide feedback about the top visited pages: September had 338 page views, October had 212 page views <p>14. To come up with ways to mitigate the top four identified risks.</p> <ul style="list-style-type: none"> • See Agenda Item V <p>21. Send out a copy of the draft Managed Care 101 presentation to the Stakeholders.</p> <ul style="list-style-type: none"> • Paul has not been able to track down a presentation. He asked what are the top questions received to focus on the most misunderstood area. • Ben Jauregui & Bev Ching will bring information and draft presentations to the next meeting in January. <p>32. To contact Harbage about any events or questions that you may have about how we can leverage Harbage to get the information out to the community.</p> <ul style="list-style-type: none"> • On Going <p>42. Harbage will provide a list of Summit attendees and survey results</p> <ul style="list-style-type: none"> • Ryan McDonald reported on the Summit survey results: <ul style="list-style-type: none"> ○ Positive feedback overall; 4.3/5 average rating. Roger Uminski asked for categories of attendees, Ryan will follow up. <p>44. Harbage will provide a flyer to IHSS for consumers</p> <ul style="list-style-type: none"> • See action item #45. <p>45. Tele-Town Hall</p> <ul style="list-style-type: none"> • January 21, 2016 was proposed as the next date for the Tele-town Hall. Harbage has script 	<p><i>Danica will send Google Analytics data to Taylor to distribute to group.</i></p> <p><i>Ben/Bev will bring info to next meeting.</i></p>

Agenda Item	Discussion of Agenda Items	Action
	<p>feedback to provide to Stakeholders for review as well as a one page flyer for the Tele-town Hall.</p> <ul style="list-style-type: none"> • Harbage has the option to listen in online during the call. <p>46. Gilbert will find a Social Security representative to join CCI Stakeholder group to assist with the CMC Direct Enrollment.</p> <ul style="list-style-type: none"> • Not present to report. <p>47. Monika to request Provider Summit statistics from State on behalf of the CCI group.</p> <ul style="list-style-type: none"> • Covered in Action items 44-45 – Completed <p>48. Lisa Hayes will send Tele-Town Hall script to Taylor for group distribution.</p> <ul style="list-style-type: none"> • Covered in Action items 44-45 – Completed <p>49. Monika will send out a flyer for CCI Information and Tele-Town Hall information.</p> <ul style="list-style-type: none"> • Covered in Action items 44-45 – Completed <p>50. Tessie will send PDF of Public Benefits clinic flyer to Lisa and Taylor for distribution</p> <ul style="list-style-type: none"> • Completed – Tessie reported 16 clients assisted. <p>51. Gabriel Uribe will coordinate to plan a caregiver resource presentation for the next CCI meeting</p> <ul style="list-style-type: none"> • Completed – Maria Barnes presented at Stakeholder Meeting on 11.24.15 	
<p>IV. Inland Caregiver Resource Center Presentation</p>	<p>Maria Barnes from Inland Caregiver Resource Center gave a brief presentation (Action item #51). ICRC provides services for both caregivers and for seniors age 60+. Some of the services they provide to caregivers are:</p> <ul style="list-style-type: none"> • Information and referrals • Short Term Counseling • Bereavement • Respite Care • Family Consultation • Legal/Financial Consultation • Caregiver Retreats • Various Workshops <p>Services provided to seniors age 60+:</p> <ul style="list-style-type: none"> • Personal Care • Homemaker • Adult Day Care • Transportation 	

Agenda Item	Discussion of Agenda Items	Action
	<ul style="list-style-type: none"> • Residential Repairs/Modifications • Chore • Senior Companion Program <p><i>Maria passed out flyers for ICRC and her business card.</i></p>	
V. October 2015 Enrollment Updates	<p>A. Roger Uminski reported the following updates:</p> <ul style="list-style-type: none"> • The enrollment for each County is as follows: <ul style="list-style-type: none"> San Bernardino County – 13,985 members enrolled; opt-out rate 36% Riverside County – 14,007 CCI members enrolled; opt-out rate 34% • Direct Enrollment – Not yet completed. <p>Paul Van Doren asked what number/ percent of people are eligible for CCI in Riverside County. Roger will follow up at next meeting.</p>	<p><i>Roger will find number/percent of people are eligible for CCI in Riv. Co.</i></p>
VI. Risks/ Subgroup Reports	<p>A. The sub-groups were asked to report on the top 4 risks that were identified in the September 24, 2013 meeting. The top four risks identified from 1-4 with the subgroup volunteers are as follows:</p> <ol style="list-style-type: none"> i. Not Preparing consumers and providers to best navigate/ use the Managed Care Organization system, as well as the lack of education and participation by non- contracted providers. (Now the Managed Care 101 Subcommittee) Sarah Eberhardt-Rios, Mary Rios <ul style="list-style-type: none"> o Not discussed. ii. Communications Workgroup Lisa Hayes, Felice Connolly <ul style="list-style-type: none"> o Tele-town Hall updates discussed in action item #45 iii. Interoperability of data systems, and data sharing process. Roger Uminski, Steve Steinberg, Sarah Eberhardt-Rios, Leti Fierro <ul style="list-style-type: none"> o Roger reported that the Legal Department and county councils are looking into different ways to share information that complies with data sharing laws. The group is looking to balance protecting personal information and sharing coordination of care. o MOUs are in place with Plan Partners which include data sharing provisions for the counties, Inland Regional Center, SNFs, and CBAS centers. o Roger suggested dissolution of inoperable data workgroup. 	
VII. Informational Events	<p>A. Harbage Activity</p> <ul style="list-style-type: none"> • See action items <p>B. CBO Needs</p> <ul style="list-style-type: none"> • No updates. 	
VIII. CCI/ Cal MediConnect Updates <i>Roger Uminski, IEHP</i>	<p>A. Post Implementation</p> <ul style="list-style-type: none"> • No Updates <p>B. New Choice Forms</p>	

Agenda Item	Discussion of Agenda Items	Action
	<ul style="list-style-type: none"> • No Updates <p>C. Stakeholder Experience</p> <ul style="list-style-type: none"> • Kristine Loomis mentioned the need to include a member’s optional involvement in the Health Plan’s care team in Harbage’s informational flyer. <p>D. IHSS Update/Inclusion of training in 1115 Waiver</p> <ul style="list-style-type: none"> • No updates at this time. <p>E. 1115 Waiver Update</p> <ul style="list-style-type: none"> • Renewal of 5 year waiver • \$7.4 billion in funding over 5 years • Whole Person Care • Public hospital redesign <p><i>Deborah Miller gave Taylor Strattan the CMS letter to include with the minutes for group distribution.</i></p> <p>F. State Budget</p> <ul style="list-style-type: none"> • Roger/Deborah added topic to discuss given that the Inland Empire has only had two years active for CCI, they have not had a chance to show budget saving. • Roger stated that there may be a need for Letters of Support written to the State asking to provide funding. Roger proposed if it comes to that, the plans can put together a Letter of Support on behalf of the CCI group that a co-chair will sign to send to the State. The group agreed to review a Letter of Support at the next meeting if it becomes necessary. • Ben Jauregui asked if MLTSS was part of the CMC that has wavering support of the State. 	
IX. MSSP Update/Transition	Not present to report.	
X. Ombudsman Update	<p>A. Tessie Cross for ICLS Updates:</p> <ul style="list-style-type: none"> • Tessie suggested holding presentations at senior resource centers on how to access services when their Medicare is not with their Medi-Cal provider. • Tessie mentioned sending out an email to the Stakeholder group asking for suggested senior centers so that ICLS can set up presentations. • Monika Vega suggested coming up with a flyer that will educate providers on CMC. Monika and Tessie will coordinate to come up with a flyer and present at the next meeting. 	<p><i>Taylor Strattan will send email to group asking for location suggestions for ICLS presentations.</i></p> <p><i>Monika and Tessie will create flyer for Providers explaining CMC.</i></p>
XI. Public Comment	<ul style="list-style-type: none"> • Chris Long suggested showing the public the Stakeholders meetings to help the public better understand the level of care being provided behind the scenes. Roger suggested the Communications workgroup 	

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	<p>discuss public/Stakeholder interaction.</p> <ul style="list-style-type: none"> • Chris Long mentioned the need for communication between caregivers to prevent isolation. Roger suggested getting a subgroup together to address the needs of caregivers. • It was suggested that a YouTube video be created of people who receive CCI services and how it affected their lives. • Ben Jauregui mentioned communicating the value of CCI to caregivers to help encourage positive experiences and information about CCI. • Elizabeth Caballero from SEIU mentioned their monthly meetings with members would be a good venue to discuss CCI as well as have Provider information available. 	
XII. Next Steps	See Action Log	
XIII. Closing Comments		
XIV. Next Meeting	<p>A. January 26, 2016, 1:30 pm-4:30pm Inland Regional Center 1425 S. Waterman Ave. San Bernardino, Ca 92408</p>	

Action Log						
ACTION ITEM	RESPONSIBLE STAKEHOLDER	OPEN DATE	DUE DATE	STATUS	NOTES	COMPLETION DATE
13. Group to provide feedback on Website	Group	7/23/13	9/24/13	On Going	Danica will provide top pages that are being visited	
14. To come up with ways to mitigate the top four identified risks.	Risk Subgroups	9/24/13	11/13	On Going		
21. Send out a copy of the draft Managed Care 101 presentation to the Stakeholders.	Paul Van Doren	3/25/14	4/4/14	In Process	<p>Awaiting feedback from Lisa and Gilbert. On revision number 3 of Managed Care 101. Once completed it will be distributed to the committee and then to the public. Presentation is complete and will bring in for committee review.</p> <p>1/27/2015: Roger will follow up with Ben. 3/31/15: Will follow up with Mary Rios to see if she has access of the Managed Care 101. Lisa Hayes has possible draft. Paul Van Doren to contact to locate the presentation. 5/26/15- In Process 7/28/15 Lisa to follow up with Paul 9/29/15 Paul will look for presentation 11/24/15 – Paul has not been able to track down a presentation. He asked what are the top questions received to focus on the most misunderstood area. Ben Jauregui & Bev Ching will bring</p>	

					information and draft presentations to the next meeting in January.	
32. To contact Harbage about any events or questions that you may have about how we can leverage Harbage to get the information out to the community.	Group	7/29/14		On Going	Requests are now channeling through the Communications Committee. Members can still contact Harbage directly for suggestions and requests.	
42. Harbage will provide a list of Summit attendees and survey results	Harbage/Monika Vega	7/28/15		Pending	Monika will provide a list of providers that attended the Provider Summit in June as well as the survey results from the Summit 11/24/15 – Ryan McDonald reported on the Summit survey results: Positive feedback overall; 4.3/5 average rating. <ul style="list-style-type: none"> • Roger Uminski asked for categories of attendees, Ryan will follow up. 	
44. Harbage will provide a flyer to IHSS for consumers	Harbage/Monika Vega	7/28/15		Pending	See action item #45 for details.	
45. Tele-Town Hall	Communications Workgroup	7/28/15		Pending	Group agreed to participate in a Tele-Town Hall. 9/29/15 – Tele-Town Hall postponed until late October 11/24/15 – January 21, 2016 was proposed as the next date for the Tele-town Hall. Harbage has script feedback to provide to Stakeholders for review as well as a one page flyer for the Tele-town Hall. Harbage has the option to listen in online during the call.	
46. Gilbert will find a Social Security representative to join CCI Stakeholder group to assist with the CMC Direct Enrollment	Gilbert Saucedo	9/29/15		Pending	Gilbert expressed a need of explanation of all the options a beneficiary has for both Medicare and Medi-Cal benefits. 11/24/15 – Not present to report	
52. Roger will determine what percent of people in Riverside County are eligible for CCI.	Roger Uminski	11/24/15		Pending	Paul Van Doren asked what percent or how many people within Riverside county are eligible for CCI services.	
53. Taylor will send email to group asking for location suggestions for Inland County	Taylor Strattan/Tessie Cross	11/24/15		Pending	Taylor will send Stakeholder group an email asking for suggestions where ICLS can send representatives to give a presentation on how to access services when their Medicare is not with Medi-Cal provider.	

Legal Services to do presentations on Medicare services.						
54. Tessie and Monika will coordinate to create a flyer educating Providers on CMC.	Tessie Cross/Monika Vega	11/24/15		Pending	Monika and Tessie will coordinate to create an educational flyer aimed at Providers explaining CMC and the benefits that accompany it.	
Action Log – Resolved						
ACTION ITEM	RESPONSIBLE STAKEHOLDER	OPEN DATE	DUE DATE	STATUS	NOTES	COMPLETION DATE
1. Create Website for Committee/ Public-Status Update: A draft picture of what the website will look like was presented.	Lisa Hayes	1/29/13	7/23/13	Completed	www.inlandempirecci.org	7/23/13
2. Create 2 list serves. One for Committee and One for Public- Both Committee and Public list servers will be available on the website.	Heidi Pringle	1/29/13	7/23/13	Completed		3/21/13
3. Send Acronyms to Stakeholders	Heidi Pringle	7/23/13	9/24/13	Completed		9/24/13
4. Provide the HICAP link to Lisa Hayes to add to the CCI Stakeholder Website.	Lisbeth Roberts	7/23/13	9/24/13	Completed	www.hicapsbc.org and www.hicaprc.org both links lead to the same site.	9/24/13
5. The Plans to verify how often the Websites are updated when a Provider is added or removed.	Ben Jauregui/ Lisa Hayes	7/23/13	9/24/13	Completed		9/24/13
6. Lisa to look into a possible cutoff period where the member could not go back. They would have to choose a Cal MediConnect Plan if they are Dual eligible.	Lisa Hayes	7/23/13	9/24/13	Completed		9/24/13
7. Look into materials	Lisa Hayes/ Ben	7/23/13	9/24/13	Completed		

and trainings to support HICAP with counseling persons with a disability.	Jauregui					
8. The Plans to check with CMS guidance on the unique SHIP ID number.	IEHP/Molina	11/23/13	1/28/13	Completed	Ben researched and found that CMS recommended the use of the SHIP ID but it was not a requirement	
9. To reach out and try to get in touch with the correct people at The San Bernardino Medical Association so the Harbage Consultants can educate them about CCI.	Dimitrios Alexiou	1/28/14		Completed		
10. To reach out and try to get in touch with the correct people at The Riverside Medical Association so the Harbage Consultants can educate them about CCI.	Dr. Allen	1/28/14		Completed		
9. Look into the State Health Insurance Assistance Program (SHIP) HICAP is assigned by CMS a unique ID number to be able to contact Health Plans and Medicare Advantage Plans on behalf of the member without the member being present in order to advocate for them	Gilbert Saucedo, IEHP, Molina	7/23/13	9/24/13	Completed	It would be helpful for the HICAP counselors and helping the clients if IEHP and Molina would utilize the same process that the Plans may already have the guidance for under the Medicare D-SNP, The Plans can then utilize this process for the Cal MediConnect Program so if HICAP needs to advocate and ask more questions there will be a direct SHIP aligned to the Plans that the councilors can utilize.	
18. To provide Harbage Consulting with IEDC Member events	Ben Jauregui	1/28/14		Completed		

17. To get approval to send the Fact Sheet on Cal MediConnect to the Stakeholders.	Gilbert Saucedo	1/28/14		Completed	3/25/14: Committee suggested changes and approved distribution.	
11. To share presentations with the Stakeholders that will be utilized.	Gilbert Saucedo	7/23/13	9/24/13	Completed	HICAP's plan for outreach is to maintain the focus on Medicare. It depends on the additional funding that will be provided by the State of California to assist in the Duals Demonstration work. HICAP will be happy to partner with any organization to do presentations that will be tailored to each client.	
15. To read through the handout given by the "Use clear and simple language. Proper/adequate interpretation and alternate formats." Subgroup and provide feedback.	Gilbert Saucedo /Group	1/28/14		Completed	3/25/14: Gilbert provided hand-outs to the committee and received suggested edits.	
16. An electronic survey will be emailed to the CCI Stakeholder Advisory Committee during the first week of February. This survey will help us identify specific stakeholder needs related to data. Strategies to overcome the barriers identified will be worked on based on the survey results and further input from the CCI Stakeholder Advisory Committee.	Group	1/28/14		Completed	3/25/14: Draft survey shared with the Committee. Suggested edits provided. Edits to be made. Link to survey via Survey Monkey to be added to Stakeholder Website. Presented.	
26. To draft the letter and send to Lisa and Roger to review and try to get State approval discussing wrap around	Gilbert	5/27/14		Completed	Harbage stated that they can add both IEHP and Molina's phone numbers to the crossover fact sheet	
22. Group was asked to review the draft survey and provide feedback.	Stakeholders	3/25/14	4/4/14	Completed		

20. Roger (SB Co.) and Lisa (Riv Co.) to get in contact with the Medical Associations to coordinate dates for Harbage present.	Roger Uminski/ Lisa Hayes	3/25/14		Completed	3/25/14: Dimitrios received confirmation that the Medical Associations are willing to have presentations. Lisa will contact Riverside to get dates; Roger will contact S.B. to get dates. Roger talked to SB and they stated that he reached out to them and they said that they were ok with that. Roger to link Harbage with SB county	
24. Look into making Website easier to navigate	Lisa	5/27/14		Completed	Heidi and Lisa went through the website together	
29. To send out a Doodle to the participants to set up a phone meeting.	Lisa Hayes	7/29/14		Completed		
30. Roger to get in touch with Hilary to get her Jim Peterson from the San Bernardino Medical Society's contact information	Roger Uminski	7/29/14		Completed		
31. Roger to get in touch with Hilary to get her Deloris Green from the Riverside County Medical Society's contact information	Roger Uminski	7/29/14		Completed		
23. To check with the State to see if any of the information provided on their website is available in other languages.	Megan Juring	3/25/14		Completed	Harbage reported that on Cal Duals website all of the threshold languages available now and they are working on translating other languages.	
25. Plans to look into the wrap around services. Possibly create a flyer for the beneficiaries to take to their providers. Take back to the State to see if they will approve to put on their letter head.	Plans	5/27/14		Completed	Completed by Harbage	01/27/2014
27. Molina to put together a direct link on the Plans website to get	Lisa Hayes	5/27/14		Completed	Will look into the next meeting. Gabe will send Lisa the IEHP links for provider search and	

to the providers search and formulary. Also possibly on the CCI Stakeholder Website.					formulary.	
28. To look into Google Analytics to see what it would take to add a counter to the website.	Lisa Hayes	7/29/14		Completed	Molina was able to implement Google Analytics for CCI Stakeholder web site.	
33. To put together an Inland Empire specific Crossover Fact Sheet	Harbage	7/29/14		Completed	Instead of reinventing the wheel, the group decided to utilize crossover sheet Harbage created for the Providers Tool Kit.	
34. To reach out to the ombudsman programs to get an update on the calls received.	Lisa Hayes	11/18/14		Completed	Going forward Ombudsman will be invited to CCI Stakeholder Meetings.	
35. Lisa to draft information as far as what are the steps that are going to be needed to do a tele- town hall and what type of cooperation will be needed from everyone so that this information can be socialized to the Stakeholders.	Lisa Hayes	11/18/14		Completed	Presented at 1/27/15 meeting. Group approved moving forward with Tele-Town Hall. Action Items 37 and 38 created for implementation.	
37. Collect and provide phone numbers for the Tele Conference	Group	01/27/15	2/11/15	Completed	CBO Members were asked to provide client phone numbers and language preference in an Excel spreadsheet to HICAP that will be used by a vendor to establish a Tele Town Hall.	
38. Consult with HICAP to see if they can be the collectors of all the phone numbers	Gilbert Saucedo	01/27/15	2/11/15	Completed	If HICAP is unable to be the collector then Community Access Center will collect the numbers.	
39. Molina will provide bi-monthly reports of member's statistics.	Molina	01/27/15		Completed	Dr. Tompkins will work with Danica to determine what metrics to track and report. Going forward Molina will provide bi-monthly reports of members 5/26/15- Noticed that people are accessing the site closer to meeting dates. There were a greater number of users for the month of April.	
36. Create a link on their webpage so that CBO's have one place	Harbage	01/27/15		Completed		

to request educational presentations.						
41. Work with Harbage in getting a Provider Summit planned.	Molina/IEHP/ Harbage	3/31/15		Completed		
40. Create a subgroup to discuss a possibility of which medical groups will be the best recommendations to sit at the table.	Molina/IEHP	3/31/15		Completed	5/26/15 Roger- Provider Summit in June- wait until then to approach those that may be of interest.	
19. Gilbert to create a wish list to distribute to the Stakeholders. Also, a schedule of presentation dates can be sent to the group. Follow up on the unique SHIP ID numbers.	Gilbert Saucedo	3/25/14	9/29/15	Completed	<p>Gilbert sent wish list to the group. Group received a copy of the wish list. He also stated that for the unique SHIP ID number he has gathered some preliminary information and is waiting on additional information from CMS. This will allow HICAP to work with the Plans on behalf of the beneficiaries.</p> <p>1/27/2015 Gilbert will forward new CMS information on to IEHP and Molina</p> <p>5/26/15 Not Present to Report</p> <p>7/28/15 Not present to report</p> <p>9/29/15 - No longer required due to changes at HCO.</p>	
43. Harbage will provide Molina with links and information from Summit for their website	Monika Vega/Lisa Hayes	7/28/15	9/29/15	Completed	Monika will email Lisa Hayes information from Provider Summit for Molina's website	
47. Monika to request Provider Summit statistics from State on behalf of the CCI group	Monika Vega	9/29/15		Completed	<p>Roger asked that Monika request to the State on CCI's behalf, that the State release statistics from the Provider Summit. The group would like to know demographics of the group for the means of outreach within the Inland Empire.</p> <p>11/24/15 – Discussed in action item #45</p>	
48. Lisa Hayes will send Tele-Town Hall script to Taylor for group distribution	Lisa Hayes/Taylor Strattan	9/29/15		Completed	<p>Once complete, Lisa Hayes will send the Tele-Town Hall script to Taylor to distribute to the CCI group for feedback.</p> <p>11/24/15 – Discussed in action item #45</p>	

49. Monika will send out a flyer for CCI Information and Tele-Town Hall information	Monika Vega	9/29/15		Completed	Chris Tarr suggested having an informational flyer prepared for the Tele-Town Hall that IHSS social workers can distribute. 11/24/15 – Discussed in action item #45	
50. Tessie will send PDF of Public Benefits clinic flyer to Lisa and Taylor for distribution	Tessie Cross, Lisa Hayes, Taylor Strattan	9/29/15		Completed	Tessie will send PDF of Public Benefits Clinic flyer to Lisa Hayes for CCI website and to Taylor Strattan for group distribution. 9/30/15 – Tessie emailed flyer. 10/2/15 – Taylor emailed to CCI group	
51. Gabriel Uribe will coordinate to plan a caregiver resource presentation for the next CCI meeting	Gabriel Uribe	9/29/15		Completed	Gabriel will contact Inland Caregiver Resource Center to coordinate a presentation to the CCI Stakeholders at the November meeting.	