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| Item | Presenter | Est. Time |
| 1. Welcome, Introductions, and Announcements   * Meeting Attendance   + Verbal Attendance for Telephone User (Only)   + Name in Chat for WebEx User | Chair | 5 min. |
| 2. Acceptance of minutes from October 20, 2020 | Chair | 5 min. |
| 3. Review of the Action Log from October 20, 2020 | Hector Garcia | 5 min. |
| 4. Physician/Provider/Health Plan Topics   * HCBA Overview | Sonia Barragan /  Providers / | 15 min. |
| 5. Outreach Events   * Aurrera Health Group Outreach Activities * CBO Needs | Cassidy Acosta /  Fred Munoz | 5 min. |
| 6. Stakeholder Experience   * IHSS; MSSP; CBAS; LTC * Providers/Network | All | 5 min. |
| 7. Ombudsman Report Out and Update   * Case Trends * Consumer Experience | Grant Jahner | 10 min. |
| 8. Public Comment | Public | 5 min. |
| 9. Closing Comments | All | 5 min. |
| Next Webinar Meeting- December 15, 2020 from 1:00PM - 2:00PM |  |  |
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| Handouts:   * Agenda * Minutes |  |  |