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| Item | Presenter | Est. Time |
| 1. Welcome, Introductions, and Announcements * Meeting Attendance
	+ Verbal Attendance for Telephone User (Only)
	+ Name in Chat for WebEx User
 | Chair | 5 min. |
| 2. Acceptance of minutes from October 20, 2020 | Chair | 5 min. |
| 3. Review of the Action Log from October 20, 2020 | Hector Garcia | 5 min. |
| 4. Physician/Provider/Health Plan Topics* HCBA Overview
 | Sonia Barragan /Providers /  | 15 min. |
| 5. Outreach Events* Aurrera Health Group Outreach Activities
* CBO Needs
 | Cassidy Acosta /Fred Munoz  | 5 min. |
| 6. Stakeholder Experience * IHSS; MSSP; CBAS; LTC
* Providers/Network
 | All | 5 min. |
| 7. Ombudsman Report Out and Update * Case Trends
* Consumer Experience
 | Grant Jahner | 10 min. |
| 8. Public Comment | Public | 5 min. |
| 9. Closing Comments | All | 5 min. |
| Next Webinar Meeting- December 15, 2020 from 1:00PM - 2:00PM |  |  |
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| Handouts: * Agenda
* Minutes
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