

**INLAND EMPIRE CCI STAKEHOLDER ADVISORY
COMMITTEE MEETING**

(APPROVED MINUTES FOR-November 29, 2016)

Location: Molina Healthcare, 550 E. Hospitality Lane, San Bernardino, CA 92408

Date: Tuesday, November 29, 2016- 1:30 pm - 4:30pm

Minutes By: Taylor Mabry, Inland Empire Health Plan

Appointed Committee Members Present:

<u>Person</u>	<u>Title</u>	<u>Affiliation</u>
Barbara Chastain	Consumer	Inland Regional Center; IEHP Member
Janet Velez	Senior Program Specialist/ CCI Liaison	Riverside County In- Home Support Services
Jessica Hodgeson	Regional Director	Alzheimer's Greater Los Angeles
Joshua Morgan for Sarah Eberhardt-Rios (Phone)	Assistant Director	San Bernardino Behavioral Health
Kristine Loomis (Phone)	Consumer	Riverside County In- Home Support Services
Loretta Sotile	District Manager	San Bernardino County In-Home Support Services
Paul Van Doren	Executive Director	Community Access Center
Randy Schlect	Consumer	In-Home Supportive Services Consumer
Rod Verbeck	Mental Health Services Administrator	Riverside University Health System
Sandra Wieder	Consumer	Inland Empire Health Plan
Tessie Cross	Attorney	Inland Counties Legal Services Ombudsman
Wasima Alvi	Clinical Services Manager	Inland Regional Center

Committee Members Absent

<u>Person</u>	<u>Title</u>	<u>Affiliation</u>
Anna Martinez	Director	Riverside County Office on Aging
Barbara Scott	Consumer	Molina Healthcare
Chris Stottlemeyer	Administrator	California Association of Health Facilities
Chris Tarr	Deputy Director	San Bernardino County Aging and Adult Services
Christine Ramsey	Marketing Manger	InnovAge
Darren Gray	Social Worker	Loma Linda University-Adult Day Health Services CBAS
Dr. Brad Gilbert	Chief Executive Officer	Inland Empire Health Plan
Dr. Scott Allen	Physician	Provider
Felice Connolly	Provider	Riverside County In- Home Support Services Public Authority
Gabriel Uribe	Disability Program Manager	Inland Empire Health Plan
Glenn Nicks	Consumer	Molina Healthcare
Jan Remm	Regional Vice President	Hospital Association of Southern California
Jan Vitro	Executive Director	Rolling Start
Jewel Lee	Executive Director – Public Authority	Riverside County In- Home Support Services Public Authority
Maria Zamora-Hughes	Regional Executive Director	InnovAge
Myette Christian	Registry Manager	San Bernardino County In- Home Supportive Services Public Authority
Patricia Martin	Consumer	In-Home Support Services
Ricardo Cisneros	Regional Coordinator	United Domestic Workers
Ron Buttram	Director	San Bernardino Department of Aging and Adult Services
Sharon Swayzer	Provider	San Bernardino County IHSS Public Authority
Steve Steinberg	Program Chief	Riverside County Department of Behavioral Health
Wendy Duchon	Senior Organizer for San Bernardino	SEIU- ULTCW
Vacant	Director	Health Insurance Counseling and Advocacy Program

IEHP Committee Members Present:

<u>Person</u>	<u>Title</u>
Roger Uminski (Chair)	Director of Health Administration

**INLAND EMPIRE CCI STAKEHOLDER ADVISORY
COMMITTEE MEETING
(APPROVED MINUTES FOR-November 29, 2016)**

Molina Healthcare of California Committee

Members Present:

Person

Jennifer Rasmussen
Sergio Calderon
Dr. Felix Nuñez
Danica Lusser (Phone)

Title

Vice President of Health Services
Director, Disability & Senior Access Services
Medical Director – Inland Empire
Disability and Senior Access Services

Public

Person

Amber Alvarez
Delia Lopez
Fred Muñoz
Hillary Beeler for Richard Calles
Kashif Mirza
L. Molina
Jose Solorzano
Luis Coronel
Monika Vega
Nicole Roach
Pauline Beschorner
Raffie Barsamian
Rosa Hidalgo
Shannan Miller

Title

Member Advocate/Outreach Coordinator
Medicare Manager
Senior Outreach Coordinator
Liaison Supervisor

Director, MLTSS

Affiliation

SynerMed – Inland Valley IPA
Molina Healthcare
Harbage Consulting
Transitional Assistance Department – San Bernardino County
Inland Empire Health Information Exchange
SynerMed – Inland Valley IPA
Molina Healthcare
Inland Empire Health Plan
Harbage Consulting
San Bernardino County Aging & Adult Services
Riverside DPSS
SynerMed
San Bernardino County Public Authority
Riverside In Home Supportive Services

**INLAND EMPIRE CCI Stakeholder Advisory Committee Meeting
Meeting Minutes for November 29, 2016 @ 1:30-4:30 pm**

Agenda Item	Discussion of Agenda Items	Action
I. Welcome and Introductions and Announcements <i>Roger Uminski</i>		<i>No Action Required</i>
II. Acceptance of minutes from September 27, 2016 and Committee Nominations <i>Roger Uminski</i>	Minutes were accepted as presented. <ul style="list-style-type: none"> • Motion by Randy Schlect • Second by Sergio Calderón 	<i>No Action Required</i>
III. Review Action Log from September 27, 2016 <i>Roger Uminski</i>	<p>13. Group to provide feedback on Website</p> <ul style="list-style-type: none"> • Danica Lusser reported website utilization data. <ul style="list-style-type: none"> - Danica asked if anyone has suggestions for the website to send them to her. - Danica reported that there are updates to the website currently in progress. <p>14. To come up with ways to mitigate the top four identified risks.</p> <ul style="list-style-type: none"> • See Communications Update <p>21. Send out a copy of the draft Managed Care 101 presentation to the Stakeholders.</p> <ul style="list-style-type: none"> • Pending – Taylor will follow up with Ben Jauregui. <p>32. To contact Harbage about any events or questions that you may have about how we can leverage Harbage to get the information out to the community.</p> <ul style="list-style-type: none"> • On Going <p>45. Tele-Town Hall</p> <ul style="list-style-type: none"> • Stricken from action items. State does not intend to renew Tele-Town Hall vendor contract. <p>54. Tessie and Monika will coordinate to educate Providers and clients on the appeal process when a service is denied.</p> <ul style="list-style-type: none"> • Pending <p>58. Communications flyer will be sent to Danica to upload to the IE CCI Website.</p> <ul style="list-style-type: none"> • Completed. Flyer will be uploaded to website 12/1/16 <p>59. Tessie will provide State Fair Hearing information to Taylor for Danica to put on the IE CCI Website.</p> <ul style="list-style-type: none"> • Pending 	<p><i>Danica will send Google Analytics data to Taylor to distribute to group.</i></p> <p><i>On Going</i></p> <p><i>In Process</i></p> <p><i>On going</i></p> <p><i>Pending</i></p> <p><i>Pending</i></p> <p><i>Completed</i></p> <p><i>Pending</i></p>

Agenda Item	Discussion of Agenda Items	Action
	<p>61. Plans will coordinate to identify and invite Providers to CCI Stakeholder Meeting.</p> <ul style="list-style-type: none"> • Dr. Joel Pengson was chosen. He is in both IEHP and Molina networks. • Item completed. <p>62. A Medi-Cal and/or Medicare representative will be invited to participate in the CCI Stakeholder Meetings.</p> <ul style="list-style-type: none"> • A representative for Richard Calles, Deputy Director for TAD – San Bernardino County attended the meeting. <p>63. Tessie will create a presentation for the CMC Ombudsman to be presented at a later meeting.</p> <ul style="list-style-type: none"> • Asked that 15 minutes be set aside at the next meeting for a presentation. <p>64. Roger and Taylor will send an email to inquire who on the Committee would like to participate in a subcommittee to assist with bringing social service groups into the IEHIE.</p> <ul style="list-style-type: none"> • IEHP will send a reminder email in a few weeks if no responses have come in. <p>65. Reach out to inactive Committee Members to reestablish a relationship with CBOs.</p>	<p><i>Completed</i></p> <p><i>Completed</i></p> <p><i>Pending</i></p> <p><i>Completed</i></p> <p><i>Pending</i></p>
IV. Physician/Provider Topics	<ul style="list-style-type: none"> • No Providers present. 	
V. New Stakeholder Committee Members	<ul style="list-style-type: none"> • Committee approved recommendation for Dr. Joel Pengson to sit in on the committee as a Provider. 	
VI. Enrollment Updates	<p>A. Jennifer Rasmussen reported the following updates:</p> <ul style="list-style-type: none"> • The enrollment for each County is as follows: <ul style="list-style-type: none"> San Bernardino County –13,153 CCI members enrolled; opt-out rate 39% Riverside County – 13,375 CCI members enrolled; opt-out rate 37% • Raffie Barsamian of SynerMed inquired how streamlined enrollment is going. <ul style="list-style-type: none"> - Jennifer Rasmussen reported there were minimal issues with Health Care Options at the start but most have been resolved. There are still a few details being worked out. - Roger Uminski reported that IEHP had similar issues. Enrollment is smoothing out. - Luis Coronel added around 12,000 consumers will be notified via mail. Phone calls from Plans and notices from the State will start in January/February. Health Plan enrollment will start in January and steady enrollment is anticipated for all of 2017. - Paul Van Doren mentioned that there has been confusion with enrollment in CMC due to notices sent and enrollment forms. <ul style="list-style-type: none"> ➤ Roger Uminski responded that notices sent have been lengthy and confusing; however, having the Health Plans contact consumers to discuss CMC enrollment should assist with clearing up any confusion. ➤ Randy Schlect commented that IEHP materials are understandable because they are interactive. - Monika Vega – stakeholder feedback is always valuable. Harbage offered to take additional comments to the State. 	

Agenda Item	Discussion of Agenda Items	Action
	<ul style="list-style-type: none"> ➤ Fred Muñoz added that videos on the CalDuals website could assist with better explaining the enrollment process. ➤ Sergio Calderón suggested enclosing a one page summary guide that highlights the most important features. ➤ Monika Vega commented that Harbage produces guides that are simple and easy to read. Guides can be found on the CalDuals website and hardcopies can also be requested. ➤ A link for the CCI Provider Packet will be added to the IE CCI Website. 	<p><i>Upload link to Provider Packet to IE CCI website</i></p>
<p>VII. Risks/ Subgroup Reports</p>	<p>A. The sub-groups were asked to report on the top 4 risks that were identified in the September 24, 2013 meeting. The top four risks identified from 1-4 with the subgroup volunteers are as follows:</p> <ul style="list-style-type: none"> i. Not Preparing consumers and providers to best navigate/ use the Managed Care Organization system, as well as the lack of education and participation by non- contracted providers. (Now the Managed Care 101 Subcommittee) Sarah Eberhardt-Rios, Mary Rios <ul style="list-style-type: none"> • No updates at this time. (See action item #21) ii. Communications Workgroup Sergio Calderón, Felice Connolly, Kristine Loomis, Monika Vega <ul style="list-style-type: none"> • Tele-Town Hall has been put canceled since the State did not renew the vendor contract. Item will be stricken from the agenda until further notice. 	
<p>VIII. Policy Discussion for Continued Program Support</p>	<p>Sergio Calderón initiated a discussion on how this group can influence/assist for success in the other CCI Pilot counties and advocate at the State level. Sergio discussed the 2017 California budget which will be released soon and negotiations will follow. He emphasized that now is a great opportunity to connect with DHCS to show support for CCI in the hopes of continuing the program. If the CCI budget does not get approval, the program will end in January 2018.</p> <p>Sergio asked what the CCI Stakeholder Committee can do as a group to get others engaged. He mentioned CBOs and external partners who represent consumers need to show support for the program to emphasize the importance to DHCS.</p> <ul style="list-style-type: none"> • Roger Uminski mentioned that the success within the Inland Empire is because of the strong relationships with the community and community partners. He suggested community partners speak with their peers in other counties on what is working within the IE to gain support for the CCI program outside of the Inland Empire. • Randy Schlect commented that having health care promotions in doctor’s offices would be a good way to promote CCI. He mentioned Health Net might be the advertising company he has seen in his personal experience. <ul style="list-style-type: none"> - Monika Vega offered that Harbage has produced videos that they can distribute to Provider offices to promote CCI. 	

Agenda Item	Discussion of Agenda Items	Action
	<ul style="list-style-type: none"> - Mary Rios suggested having Members of CCI in the videos showing support for the program. Videos can be posted on the IE CCI website as well. - Kristine Loomis supported Mary’s idea of a Member focused video. She said consumer to consumer videos are a great idea. - Roger Uminski brought up videos previously made by Molina are a good example of Member focused videos. He suggested Harbage look into producing more general videos to share across counties. - Jennifer Rasmussen mentioned that San Diego produced similar videos as well. - Monika Vega mentioned LA County did an advertisement similar to what was discussed. She offered to send the LA County and San Diego County videos to Jennifer and Roger for review. • Sergio suggested the Committee draft a template letter supporting the CCI program. The letter can be tailored to different organizations to support the initiative. <ul style="list-style-type: none"> - Kristine Loomis suggested in addition the Committee compose a letter of support from the Committee. The letter can then be sent to the State. • Fred Muñoz suggested producing a video that features IE CCI Members to showcase local Members. Those Members can also testify at the State if need be to make a more powerful statement. • Paul Van Doren suggested comparing CCI counties to non CCI counties and how service and level of care is different. The idea would be to show a better system (CCI). <ul style="list-style-type: none"> - Paul also mentioned showing a more efficient system showing cost effective systems. - Jennifer Rasmussen mentioned that Plans have submitted data to the State for the purpose of showing a cost effective system but there is currently not a long enough time period since CCI has been in place to show the long term cost saving CCI is aiming to provide. - Roger Uminski said that when new CCI Members com into the system, the initial cost is going to be more expensive to provide services that may not have been provided to them before that they were entitled to; however, the cost will decrease over time. Aside from only factoring cost, the quality of life also increases. <ul style="list-style-type: none"> ➤ Roger added that large changes to a complex system take time to put everything in place. His opinion is that the IE has done a good job putting the system in place since its implementation. • Randy Schlect testified that coordinated care has been a huge positive change in his life. It has been live saving and life sustaining utilizing coordinated care. • Sergio asked that if CCI isn’t the answer to improving health outcomes for seniors and persons with disabilities, then what is an alternate solution? • Rod Verbeck suggested finding out why individuals have opted out. He mentioned many of the individuals in Mental and Behavioral Health he has spoken to have opted out at the encouragement of Providers or Long Term Care Facilities. <ul style="list-style-type: none"> - He suggested Health Plans working closer with Providers and LTC facilities to educate them on the program. - Tessie Cross mentioned that many facilities/providers are trying to get Members enrolled in 	<p><i>Monika to share LA and San Diego County Member focused videos.</i></p>

Agenda Item	Discussion of Agenda Items	Action
	<p>Medi-Cal/CMC but they are having enrollment issues.</p> <ul style="list-style-type: none"> - Janet Velez spoke about providers needing education on what CMC is. Her staff is educated on the program and they are great at passing along information on benefits of CMC and also assist in enrolling in CMC. - Tessie mentioned newly eligible patients – those who had Medi-Cal beforehand and were not satisfied with their Medi-Cal managed care plan are the largest group that opts out. Many opt outs are due to the “restrictive” nature of Medi-Cal managed care plans compared to Medicare plans. <ul style="list-style-type: none"> • Loretta Sotile agreed with including consumer stories and how powerful they can be. • Paul added that he views a selling point for CMC could be the system is better at preventing fraud. • Monika Vega offered a PowerPoint Harbage has on how to talk to advocates and building partnerships. She can share with the Committee. • Wasima Alvi brought up the new website for Inland Regional Center. Each program has a link to their own sub-website. There is a link to CCI on IRC’s website. Wasima mentioned consumers are often juggling many specialists and being reassigned to a new Provider that does not work with one of the specialists they have been seeing is viewed as a disadvantage. • Randy Schlect suggested a form be created allowing consumers to share their story. <ul style="list-style-type: none"> - Jennifer Rasmussen added that a form would allow consumers to be contacted easily. She mentioned that consumers can even send in their own video story. • Monika Vega offered the assistance of the Communications Workgroup in composing a letter to the State from the CCI Stakeholders. She cautioned the group to thoroughly look into release forms so that stories can be released across county lines for purposes outside of the group. <ul style="list-style-type: none"> - Roger Uminski mentioned IEHP and Molina’s Marketing Departments most likely have a release form with similar needs. Plans should look to what already exists. • Monika Vega also mentioned that the LA County flyer she mentioned earlier did not just feature consumers, it also had input from Providers and advocates. • Roger Uminski asked local agencies if CCI has been helpful in regards to operations. <ul style="list-style-type: none"> - Nichole Roach reports that liaisons like coordination and makes getting answers easier. - Janet Velez reports that CMC has made a difference in both their consumers and their social workers. Care coordination has been improved with CMC and better provides necessary services. - Rod Verbeck reports finding credentialed staff has been difficult as well as billing for services, but coordination has improved. • Jennifer Rasmussen highlighted the needs for the next meeting: <ul style="list-style-type: none"> - One letter for the committee - One letter for individual organizations - Those with positive experiences with CCI that are willing to share their story can separately identify themselves. Those stories can also be included in a format that is to be determined in a message to the State. • Randy Schlect suggested working with Rolling Start. 	<p><i>Monika to share PowerPoint on talking to advocates.</i></p> <p><i>Plans look into their respective Marketing Departments for release forms.</i></p>

Agenda Item	Discussion of Agenda Items	Action
A. Informational Events	<p>A. Harbage Activity</p> <ul style="list-style-type: none"> • Monika Vega reported on recent events. <ul style="list-style-type: none"> - CMC Senior and Caregiver Town Hall hosted at the 5th Street Senior Center in San Bernardino was well attended by over 150 people. The event was hosted in English and Spanish. A Provider from Regal Medical Group participated on the discussion panel. - Fred Muñoz reported attending many events in the Inland Empire in the last couple months including events in Hesperia, Indio, San Bernardino, Palm Springs, Colton, and others. • Communications Workgroup is meeting again on December 8, 2016. • Working on redesigning the CalDuals website. Hope to see updates in early 2017. <p>B. CBO Needs</p> <ul style="list-style-type: none"> • None reported. 	
B. CCI/ Cal MediConnect Updates	<p>A. Post Implementation</p> <ul style="list-style-type: none"> - Discussed in previous agenda items. <p>B. Stakeholder Experience</p> <ul style="list-style-type: none"> • Kristine Loomis mentioned transportation dispatch issues. She has had incidents with no shows and inappropriate vehicles sent. <ul style="list-style-type: none"> - Roger Uminski asked if she reported the incidents to IEHP. Kristine answered that to her knowledge, she reported the issues to IEHP. - Roger will follow up with Kristine for details. • MSSP – San Bernardino <ul style="list-style-type: none"> - Loretta Sotile reported that MSSP San Bernardino is currently going through a State Utilization Review. - 277 clients currently in San Bernardino. - 	
C. MSSP Update/Transition	<ul style="list-style-type: none"> • Loretta Sotile reports many counties are still experiencing Encounter Data issues. She reports that DHCS has still not provided information. 	
D. Ombudsman Update	<p>A. Tessie Cross for ICLS Updates:</p> <ul style="list-style-type: none"> • From July 2016 – current ICLS has closed 141 cases and have 44 currently active. • Monthly calls with Justice & Aging (a national group that has been assisting with the Coordinated Care Initiative, among other things) has been focusing on balanced billing. <ul style="list-style-type: none"> - Tessie distributed a Balanced Billing flyer. Taylor will distribute via email to Committee. She encouraged the Committee to email her with their comments. • CMC Enrollment issues are still occurring, mainly with incorrect aid codes. • Outreach Events attended recently include the High Dessert Collaborative and the Senior Town Hall 	<p><i>Taylor will distribute balanced billing flyer via email to the Committee.</i></p>

Agenda Item	Discussion of Agenda Items	Action
E. Consumer Benefits Reminder	<ul style="list-style-type: none"> • Roger Uminski proposed changing the bylaws of the Committee to offer a consumer stipend or Health Plan provided transportation. <ul style="list-style-type: none"> - Consumers and group agreed. Bylaws will be updated. 	
F. Public Comment	<ul style="list-style-type: none"> • Rod Verbeck <ul style="list-style-type: none"> - Encouraged attendance at the “Insure the Uninsured” project in March 2017. • Raffie Barsamian <ul style="list-style-type: none"> - Suggested that having a quantitative dollar amount on outcomes in programs such as LTSS is not an easy way to share outcomes. He suggested adding a footnote that includes the importance of quality of life and satisfaction. • Sandra Wieder commented that she is having issues finding an appropriate doctor. 	
G. Next Steps	See Action Log	
H. Closing Comments		
I. Next Meeting	<p>January 31, 2017, 1:30 pm-4:30pm Molina Healthcare 550 E. Hospitality Lane San Bernardino, CA 92408</p>	

Action Log						
ACTION ITEM	RESPONSIBLE STAKEHOLDER	OPEN DATE	DUE DATE	STATUS	NOTES	COMPLETION DATE
13. Group to provide feedback on Website	Group	7/23/13	9/24/13	On Going	Danica will provide top pages that are being visited	
14. To come up with ways to mitigate the top four identified risks.	Risk Subgroups	9/24/13	11/13	On Going		
32. To contact Harbage about any events or questions that you may have about how we can leverage Harbage to get the information out to the community.	Group	7/29/14		On Going	Requests are now channeling through the Communications Committee. Members can still contact Harbage directly for suggestions and requests.	
21. Send out a copy of the draft Managed Care 101 presentation to the Stakeholders.	Paul Van Doren	3/25/14	4/4/14	In Process	Feedback was incorporated into presentation. Will be sent to Taylor for group distribution once finalized.	
54. Tessie and Monika will coordinate to	Tessie Cross/Monika	11/24/15		Pending	Monika and Tessie will coordinate to create an educational flyer aimed at Providers explaining CMC and the benefits that	

educating Providers and clients on the appeal process when a service is denied.	Vega				accompany it. 3/29/16 – Monika reports that she and Tessie are working on a flyer that will help educate Providers on how to navigate the system when patients get denied services.	
59. Tessie will provide State Fair Hearing information to Taylor for Danica to put on IE CCI website.	Tessie/Taylor/Danica	7/26/16		Pending	Tessie Cross will provide State Fair Hearing information to Taylor Mabry for Danica Lusser to publish on the IE CCI Stakeholder Website	
61. Plans will coordinate to identify and invite Providers to CCI Stakeholder Meeting	Plans	7/26/16		Pending	In order to better assist both the Committee and Providers, it was suggested that additional providers be invited to participate on the Committee. 9/27/16 – Molina identified a Provider to participate. IEHP has not yet been able to identify a Provider.	
63. Tessie will create a presentation for the CMC Ombudsman to be presented at a later meeting.	Tessie Cross	7/26/16		Pending	To better explain the benefits and what CMC Ombudsman can assist with, Tessie will create a presentation and present to CCI Committee. Organizations present can disseminate information.	
65. Reach out to inactive Committee Members to reestablish a relationship with CBOs.	Committee	9/27/16		Pending		
66. Link to Provider Packet created by Harbage will be posted to IE CCI Website.	Monika Vega/Danica Lusser	11/29/16		Pending	Monika will send Danica a link to the Provider Packet created by Harbage to upload to the IE CCI website.	

Action Log – Resolved

ACTION ITEM	RESPONSIBLE STAKEHOLDER	OPEN DATE	DUE DATE	STATUS	NOTES	COMPLETION DATE
56. Roger and Deborah will coordinate to prepare a presentation on the 1115 Waiver.	Roger Uminski/Deborah Miller	3/29/16		Completed	Roger and Deborah will create a presentation on the 1115 Waiver and Whole Person Care to present at the next meeting to explain more fully what is included. 5/31/16- Roger presented.	5/31/16
44. Harbage will provide a flyer to IHSS for consumers	Harbage/Monika Vega	7/28/15		Combined w/ #45	See Communication Workgroup update for details	7/26/16
55. Roger asked that Community Resource Center and/or Riverside	Paul Van Doren/Taylor Strattan	1/26/16		Completed	Paul discussed the SCAN grant and what CRC and OoA is looking for. Roger asked that they send a brief of the details of the SCAN grant to Taylor to distribute to the group.	7/26/16

Office on Aging send a brief of the SCAN grant to Taylor for group distribution.						
57. Monika will send Taylor information and links to Harbage's monthly Webinars for group distribution.	Monika Vega/Taylor Strattan	5/31/16		Completed	Monika will send information with links on Harbage's webinars to Taylor for group distribution. Webinar topics are for advocates and providers.	6/1/16
60. Taylor will send SCAN report findings to group.	Taylor Mabry	7/26/16		Completed		(8/4/16)
45. Tele-Town Hall	Communications Workgroup	7/28/15		Item Striken	See Communication Workgroup update for details	
58. Communications Flyer will be sent to Danica to upload to the IE CCI website.	Taylor Mabry/Danica Lusser	7/26/16		Completed	58. Communications Flyer will be sent to Danica to upload to the IE CCI website.	
62. A Medi-Cal and/or a Medicare representative will be invited to sit in on the CCI Stakeholder Meetings	Counties, Plans	7/26/16		Completed	To better communicate, a Medi-Cal and/or Medicare rep should be invited to sit in on meetings.	
64. Roger and Taylor will send an email to inquire who on the Committee would like to participate in a subcommittee to assist with bringing social service groups into the IEHIE.	Roger/Taylor	9/27/16		Completed	Roger proposed reestablishing a subcommittee for social services in order to assist with IEHIE bringing social service data into their network.	
67. Taylor will distribute Balanced Billing flyer provided by ICLS to the Committee.	Taylor Mabry	11/29/16		Completed	Tessie provided a Balanced Billing flyer courtesy of ICLS and asked that it be distributed via email to the Committee. Completed on 11/30/16.	