

**INLAND EMPIRE CCI STAKEHOLDER ADVISORY COMMITTEE  
MEETING**

**(APPROVED MINUTES FOR-January 29, 2013)**

Location: IEHP, 303 E. Vanderbilt Way, San Bernardino, CA 92408

Date: Tuesday, January 29, 2013- 12:30 pm- 2:30pm

**Appointed Committee Members Present:**

<u>Person</u>	<u>Title</u>	<u>Affiliation</u>
G.G Crawley	Deputy Director	San Bernardino County In- Home Supportive Services
Randy Schlecht	Consumer	San Bernardino County In- Home Supportive Services
Patrick King	Provider	San Bernardino County In- Home Supportive Services Public Authority
Myette Christian	Registry Manager	San Bernardino County In- Home Supportive Services Public Authority
Ron Buttram	Deputy Director	San Bernardino Department of Aging and Adult Services, MSSP
Sarah Eberhardt-Rios	Deputy Director	San Bernardino Department of Behavioral Health
Kristine Loomis	Consumer	Riverside County In- Home Support Services
Felice Connolly	Provider	Riverside County In- Home Support Services Public Authority
Felix Minjarez		Riverside County In- Home Support Services Public Authority
Eric Hernandez	Program Specialist	Riverside County In- Home Support Services
Vikki Neugebauer for	Director	Riverside County Office on Aging, MSSP
Steve Steinberg	Program Chief	Riverside County Department of Behavioral Health
Wasima Alvi	Clinical Services Manager	Inland Regional Center
Barbara Porter	Program Director	Inland Empire Adult Day Healthcare Center
Chris Stottlemeyer	Administrator	California Association of Health Facilities
Paul Van Doren	Executive Director	Community Access Center
Fran Bates	Executive Director	Rolling Start
Ricardo Cisneros	Regional Coordinator	United Domestic Workers
Wendy Duchon	Field Director	SEIU-ULTCW
Lisbeth Roberts	Director	Health Insurance Counseling and Advocacy Program (HICAP)
Mary Rios	Multicultural Affairs Advocate	Disability Rights California
Dimitrios Alexiou	Vice President	Hospital Association of Southern California
Dr. Scott Allen	Physician	Provider

**Committee Members Absent:**

<u>Person</u>	<u>Title</u>	<u>Affiliation</u>
Johnny Andrade	Supervising Program Specialist	Riverside County In- Home Support Services

**IEHP Committee Members Present:**

<u>Person</u>	<u>Title</u>
Dr. Bradley P. Gilbert	Chief Executive Officer
Roger Uminski	Director of Health Administration
Ben Jauregui	Disability Program Manager

**Molina Healthcare of California Committee Members Present:**

<u>Person</u>	<u>Title</u>
Dr. Richard Bock	Chief Medical Officer
Deborah Miller	Vice President of Health Services
Lisa Hayes	Director of Senior and Disability Access Manager



Agenda Item	Discussion of Agenda Items	Action
<p>Cont. <u>Background/Overview of the CCI- Review of PowerPoint</u></p>	<p>J. Dual Eligible Choices</p> <ol style="list-style-type: none"> <li>1. Option A- Medicare Fee-For-Service + Medi- Cal Managed Care</li> <li>2. Option B- Medicare Managed Care + Medi-Cal Managed Care</li> </ol>	
<p>III. Purpose of the IE CCI Advisory Committee Bobby Wunsch, Moderator</p>	<p>A. The purpose of this committee is to provide a forum for structured input regarding how managed care health plans develop, implement, and operate seamless access and coordination across the full continuum of services – from medical care to LTSS for dual eligible beneficiaries.</p> <p>B. Role and Responsibility-</p> <ol style="list-style-type: none"> <li>1. Provide stakeholder input and advice on programming, benefits, access to services, adequacy of grievance process, and consumer protections during the development, implementation, and operations of the demonstration in the Inland Empire.</li> <li>2. Recommend the most appropriate mechanisms for outreach and education to both consumers and healthcare providers in the Inland Empire community about the demonstration including: eligibility and enrollment, program benefits, and consumer protections.</li> <li>3. Provide feedback on proposals and legislation to the State of California and Centers for Medicare and Medicaid Services through the Health Plans.</li> </ol>	
<p>IV. Discussion on the Structure of the Committee Bobby Wunsch, Moderator</p>	<p>A. The Committee will advise the participating health plans (Molina and IEHP) on all CCI related issues.</p> <p>B. Plans will take the Committee’s input into consideration in their development, implementation, and operations of the CCI.</p> <p>C. The Committee will elect a Chair and Vice-Chair.</p> <ol style="list-style-type: none"> <li>1. Chair and Vice- Chair are to serve for one year.</li> <li>2. A short biography is requested of Members that volunteer themselves or of Members who have been volunteered and accepted</li> </ol> <p>D. Membership in the Committee should be based on the unique and multi-dimensional needs of</p>	

Agenda Item	Discussion of Agenda Items	Action
<p><i>Cont. Discussion on the Structure of the Committee</i></p>	<p>the IE dual eligible community, as well as the stakeholder recommendations and readiness requirements established by the state.</p> <ol style="list-style-type: none"> <li>1. Committee meetings are open to the public.</li> <li>2. Stakeholders who are not committee members may present input during the designated public portion of each meeting.</li> </ol> <p>E. Brown Act will not apply</p> <p>F. There will be a \$75 stipend check for consumers if they are present at the meeting. \$50 checks if they participate over the phone. The stipend checks are for consumers only.</p> <p>G. Committee was asked if there is a possible organization or type of service that is missing from the group. The suggestions given by committee:</p> <ol style="list-style-type: none"> <li>1. Transportation- Riverside Transit Agency (RTA)/ Omnitrans</li> <li>2. Pharmacist</li> <li>3. Durable Medical Equipment (DME) Providers</li> <li>4. Alzheimer’s Association</li> <li>5. Home Health</li> <li>6. Mental Health Client Organization</li> <li>7. Home Nursing Agency</li> <li>8. Family Care Providers</li> <li>9. Department of Rehabilitation</li> </ol>	
<p>V. Public Comment                      Bobby Wunsch, Moderator</p>	<p>A. Chris Long (Care Provider) – Support for people that are trying to get an education. An In Home Supportive Services (IHSS) provider cannot claim hours for care provided for a consumer who is in class. This may be an opportunity for IHSS to help make a smooth transition and easier circumstance. Department of Rehabilitation plays a big part in clients getting back into the workforce.</p> <p>B. Monica Bush (Addus Healthcare)-                      Q: A comment was made about people who are dual eligible with a share of cost are carved out or aren’t going to be a part of the duals demonstration, What if they have a share of cost with their LTSS services?                      A: More information is needed. One statement that has been made is, as soon as they meet their share of cost they are again eligible for the program. Still very unclear on how this will work. We will revisit this issue.</p>	

VI. Next Steps

- A. There is a plan for a website to be created for committee members. Committee Members will be able to go on the site to retrieve documents for meetings. It will also consist of documents from the State that are relevant to the discussion of the Committee.
- B. There will be two list serves, one is for committee members and the second is for public members that would like to be on the list serve. This will be used to post meeting material and summaries.
- C. A call in option will be put in place for future meetings. The numbers will be publicized on the website.
- D. Questions were asked to help improve this meeting:
  - 1. Q: Would the committee like food and beverage options for future meetings?  
A: Committee agreed that this was a good idea.
  - 2. Q: How frequently should the CCI Stakeholder Advisory Committee meetings be?  
A: Every other month.
  - 3. Q: Are there any specific days that Committee members are NOT available for the CCI Stakeholder Advisory Committee meetings?  
A: Wednesday and Friday
  - 4. Q: When the meeting takes place, how long should each meeting be?  
A: 3 Hours
  - 5. Q: Can you send out the meeting materials before the meeting?  
A: Yes, materials can be sent out prior to each upcoming meeting.
  - 6. Q: Can the committee have a list of email addresses for the other members in the committee?  
A: The committee agrees that they would like to share their email contact information with one another.
  - 7. Q: When the information was sent out about regarding the Stakeholders meeting, was it also sent to other ethnic groups? Will they be able to come and give public comment?  
A: It was sent to 480 organizations that serve seniors and people with disabilities in the Inland Empire. We will make the effort to make sure those groups are included if they aren't already, and will provide accommodations as needed.
  - 8. Q: Can each member of the committee send a short biography so the other members can learn the background and expertise of each committee member.  
A: Will ask the group if they will comply with that suggestion.

<p><i>Cont. Next Steps</i></p>	<p>E. Suggested topics committee members would like to discussed in future meetings:</p> <ol style="list-style-type: none"> <li>1. Medicare doctors and how they are approaching CCI- Duals</li> <li>2. What services are in and what services are out?</li> <li>3. Transportation</li> <li>4. Lessons learned from the CBAS transition to not make the same mistakes</li> <li>5. Methods of communication</li> <li>6. Updates on what is going on with the CCI program in Sacramento</li> <li>7. Consumer Input</li> <li>8. Brainstorm a plan B, C &amp; D</li> <li>9. Behavioral Health</li> <li>10. Medical issues and enrollments</li> <li>11. Long Term Care (LTC), LTSS</li> <li>12. Consistency, making sure everyone is on the same page and presenting the same information to consumers to try and avoid confusion.</li> <li>13. Transitioning</li> <li>14. Limited English speaking population</li> <li>15. Financial information and its impact on hospitals, and data sharing.</li> <li>16. Information that will be sent to consumers needs to be simplified for consumer to have a better understanding of what is going on in this transition.</li> <li>17. Definitions, especially acronyms.</li> <li>18. Facilities need to be articulated to the consumers so they know where they can go for accessible healthcare.</li> <li>19. Coordinated Care, carve outs, private insurance.</li> <li>20. IHSS- Consumer/Provider</li> <li>21. Quality</li> </ol>	
<p>VII. Meeting Adjourned</p>		

### Action Log

<b>Responsibility</b>	<b>Action Item</b>	<b>Discussion</b>	<b>Completion</b>
IEHP/Molina	Send out a letter requesting nominations for Chair and Vice Chair		<i>Completed</i>
Lisa Hayes-Molina	Create Website for Committee/ Public	Molina IT should have the website up and running by the next meeting.	<i>In Progress</i>
Heidi Pringle-IEHP	Create 2 list serves. One for Committee and One for Public		<i>In Progress</i>
Ben Jauregui-IEHP	Creating a call in number	Ben to look into	<i>On hold</i>
IEHP/Molina	Determine if additional representation is needed on the Stakeholder Committee including review of the specific category suggestions that were made		<i>In Progress</i>
Heidi Pringle-IEHP	Send out dates for next three meetings		<i>Completed</i>
Heidi Pringle-IEHP	Send out email listing for members		<i>Completed</i>